

Terms & Conditions

Welcome to Kampus Konnect's Terms and Conditions of Use (these "Terms"). This is a contract between you and Kampus Konnect, LLC, and we want you to understand both your rights and ours before you use Kampus Konnect's website or mobile application ("Kampus Konnect" or the "App"). Please read these Terms carefully before using the App, as accessing, viewing, or using it legally binds you to this agreement. You should also review our **Community Guidelines** and **Privacy Policy**, which are incorporated into these Terms.

If you subscribe to a service for a term ("Initial Term"), your subscription will automatically renew for additional periods of the same duration at Kampus Konnect's then-current fee unless canceled in accordance with Section 6 below. Please be aware that if you subscribe to services for a term, then the terms of your subscription will be automatically renewed for additional periods of the same duration as the Initial Term at Kampus Konnect's then-current fee for such services unless you cancel your subscription in accordance with Section 6 below.

You should also note that Section 14 of these Terms contains provisions governing how claims that you and Kampus Konnect, LLC have against each other are resolved. **In particular, it contains an arbitration agreement that will, with limited exceptions, require disputes between us to be submitted to binding and final arbitration.** You have a right to opt out of the arbitration agreement pursuant to Section 14 below. If you do not opt out of the arbitration agreement in accordance with Section 14, (1) you will only be permitted to pursue claims and seek relief against us on an individual basis only; and (2) you are waiving your right to seek relief in a court of law and to have a jury trial on your claims.

California subscribers: You may cancel your subscription, without penalty or obligation, at any time prior to midnight of the third business day following the date you subscribed. If you subscribed using an External Service (e.g., Apple ID, Google Play), you must cancel through your External Service, as set forth in more detail in Section 8a. If you subscribed through your Apple ID, refunds are handled by Apple, not Kampus Konnect. You can request a refund from Apple through your Apple ID account on your phone or at <https://getsupport.apple.com>. All other users may request a refund by contacting Kampus Konnect Customer Service via our **Help Center - Refunds**, or by mailing or delivering a signed and dated notice that states that you, the buyer, are canceling this agreement, or words of similar effect. Please also include your name and the email address, phone number, or other unique identifier you used to sign up for your account.

This notice shall be sent to: **Kampus Konnect, Attn: Cancellations, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA.** The Company's business is conducted, in part, at the same address. You may have these Terms of Use ("Terms") emailed to you by sending a letter to **Terms Inquiries, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA.** In accordance with Cal. Civ. Code §1789.3, you

may report complaints to the **Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs** by contacting them in writing at **Consumer Information Division, 1625 North Market Blvd., Suite N112 Sacramento, CA 95834**, or by telephone at **(800) 952-5210**.

1. INTRODUCTION

By accessing or using Kampus Konnect's Services, you agree to be bound by this Terms of Use Agreement (the "Agreement"), including our **Privacy Policy, Cookie Policy, Community Guidelines**, and **Safety Dating Tips**. You should read this Agreement and these policies carefully before creating an account.

PLEASE CAREFULLY REVIEW THE DISPUTE RESOLUTION PROVISIONS IN SECTION 15. THESE GOVERN HOW DISPUTES WILL BE HANDLED BETWEEN YOU AND KAMPUS KONNECT, INCLUDING A MANDATORY PRE-ARBITRATION INFORMAL DISPUTE RESOLUTION PROCESS (EXCEPT FOR INDIVIDUAL CLAIMS OF SEXUAL ASSAULT OR SEXUAL HARASSMENT OCCURRING IN CONNECTION WITH YOUR USE OF THE SERVICES), AN ARBITRATION AGREEMENT, SMALL CLAIMS COURT OPTION, CLASS ACTION WAIVER, ADDITIONAL PROCEDURES FOR MASS ARBITRATION FILINGS, AND A JURY TRIAL WAIVER. IN ARBITRATION, THERE IS TYPICALLY LESS DISCOVERY AND APPELLATE REVIEW THAN IN COURT.

Kampus Konnect may update these Terms periodically, and changes will take effect upon posting. So check this page regularly for updates.

In certain cases, we may notify users of material changes via email or other means, but it remains your responsibility to check this page for updates. Your continued access or use of our Services signifies your acceptance of these updates. If you do not accept any changes, you must stop accessing or using our Services immediately.

Subject to applicable law, we reserve the right to modify, amend, or change the Terms at any time. Notice of any material change will be posted on this page with an updated effective date. In certain circumstances, we may notify you of a change to the Terms via email or other means; however, you are responsible for regularly checking this page for any changes. Your continued access or use of our Services constitutes your ongoing consent to any changes, and as a result, you will be legally bound by the updated Terms. If you do not accept a change to the Terms, you must stop accessing or using our Services immediately. Notwithstanding the foregoing, any material changes to the Limitation of Liability in Section 14 and the Dispute Resolution provisions in Section 15 below will require your affirmative acceptance. Further, we reserve the right to change the availability of features in our subscription plans in any manner and at any time as we may determine in our sole and absolute discretion.

2. KAMPUS KONNECT ACCOUNT ELIGIBILITY, RULES & RESPONSIBILITIES

Before creating an account on Kampus Konnect, ensure that you meet the eligibility requirements. This section outlines what you can and cannot do while using the Services, as well as the rights you grant Kampus Konnect.

To create an account, you must:

- Be at least 18 years old or the age of majority in your home country if greater than 18.
- Be legally permitted to use the App in your country.
- Be an individual (not a business entity, corporation, or partnership).
- Be single or separated from your spouse.
- Not be located in a country subject to a U.S. Government embargo or designated as a “terrorist-supporting” country.
- Not be on any list of individuals prohibited from conducting business with the United States.
- Not be prohibited by law from using our Services.
- Not have committed, been convicted of, or pled no contest to a felony, sex crime, or any crime involving violence or threats of violence, unless you have received clemency for a non-violent crime and Kampus Konnect has determined you are not a threat to other users.
- Not be required to register as a sex offender with any federal, state, or local registry.
- Not have more than one account on our Services.
- Not have been previously removed from our Services without express written permission.

Kampus Konnect monitors underage use and reserves the right to suspend, terminate, or request verification if there is reason to believe a user may be underage. If you no longer meet these eligibility requirements, your authorization to access our Services is automatically revoked, and you must delete your account immediately. Kampus Konnect may remove your access to the Services without warning.

You agree to:

1. Comply with these Terms, and check this page from time to time to ensure you are aware of any changes;
2. Comply with all applicable laws, including without limitation, privacy laws, intellectual property laws, anti-spam laws, and regulatory requirements;
3. Use the latest version of the Website and/or App;
4. Treat other users in a courteous and respectful manner, both on and off our Services;
5. Be respectful when communicating with any of our customer care representatives or other employees;
6. Review the Safe Dating Tips;
7. Review and comply with the Community Guidelines, as updated from time to time; and
8. Maintain a strong password and take reasonable measures to protect the security of your login information.

You agree that you will not:

1. Misrepresent your identity, age, current or previous positions, qualifications, or affiliations with a person or entity;
2. Use the Services in a way that damages the Services or prevents their use by other users;
3. Use our Services in a way to interfere with, disrupt, or negatively affect the platform, the servers, or our Services' networks;
4. Use our Services for any harmful, illegal, or nefarious purpose, including, but not limited to, using any Virtual Items for purposes of money laundering or other financial crimes;
5. Harass, bully, stalk, intimidate, assault, defame, harm, or otherwise mistreat any person;
6. Post or share Prohibited Content (see below);
7. Solicit passwords for any purpose, or personal identifying information for commercial or unlawful purposes from other users or disseminate another person's personal information without his or her permission;
8. Solicit money or other items of value from another user, whether as a gift, loan, or form of compensation;
9. Use another user's account;
10. Use our Services in relation to fraud, a pyramid scheme, or other similar practice;
11. Use our Services in relation to any political campaign financing or for the purpose of influencing any election, other than sharing your own personal political opinions.
12. Violate the terms of the license granted to you by Kampus Konnect (see Section 6 below).
13. Disclose private or proprietary information that you do not have the right to disclose;
14. Copy, modify, transmit, distribute, or create any derivative works from, any Member Content or Our Content, or any copyrighted material, images, trademarks, trade names, service marks, or other intellectual property, content, or proprietary information accessible through our Services without Kampus Konnect's prior written consent;
15. Express or imply that any statements you make are endorsed by Kampus Konnect;
16. Use any robot, crawler, site search/retrieval application, proxy, or other manual or automatic device, method, or process to access, retrieve, index, "data mine," or in any way reproduce or circumvent the navigational structure or presentation of our Services or its contents;
17. Upload viruses or other malicious code or otherwise compromise the security of our Services;
18. Forge headers or otherwise manipulate identifiers to disguise the origin of any information transmitted to or through our Services;
19. "Frame" or "mirror" any part of our Services without Kampus Konnect's prior written authorization;
20. Use meta tags or code or other devices containing any reference to Kampus Konnect or the platform (or any trademark, trade name, service mark, logo, or

slogan of Kampus Konnect) to direct any person to any other website for any purpose;

21. Modify, adapt, sublicense, translate, sell, reverse engineer, decipher, decompile, or otherwise disassemble any portion of our Services, or cause others to do so;
22. Use or develop any third-party applications or services that directly interact with our Services or Member Content or information without our written consent, including but not limited to artificial intelligence or machine learning systems;
23. Use, access, or publish the Kampus Konnect application programming interface without our written consent;
24. Probe, scan, or test the vulnerability of our Services or any system or network;
25. Encourage, promote, or agree to engage in any activity that violates these Terms; or
26. Create a new account after we suspend or terminate your account unless you receive our express permission.

The license granted to you under these Terms and any authorization to access the Services is automatically revoked in the event that you do any of the above.

Prohibited Content - Kampus Konnect prohibits uploading or sharing content that:

- Could reasonably be deemed to be offensive or to harass, upset, embarrass, alarm, or annoy any other person.
- Is obscene, pornographic, violent, or otherwise may offend human dignity, or contains nudity.
- Is abusive, insulting, threatening, discriminatory, or that promotes or encourages racism, sexism, hatred, or bigotry.
- Encourages or facilitates any illegal activity including, without limitation, terrorism, inciting racial hatred, or the submission of which in itself constitutes committing a criminal offense.
- Encourages or facilitates any activity that may result in harm to the user or another person, including, but not limited to, promotion of self-harm, eating disorders, dangerous challenges, or violent extremism.
- Is defamatory, libelous, or untrue.
- Relates to commercial activities (including, without limitation, sales, competitions, promotions, advertising, solicitation for services, "sugar daddy" or "sugar baby" relationships, links to other websites, or premium line telephone numbers).
- Involves the transmission of "junk" mail or "spam."
- Contains any spyware, adware, viruses, corrupt files, worm programs, or other malicious code designed to interrupt, damage, or limit the functionality of or disrupt any software, hardware, telecommunications, networks, servers, or other equipment, Trojan horse, or any other material designed to damage, interfere with, wrongly intercept, or expropriate any data or personal information whether from Kampus Konnect or otherwise.
- Infringes upon any third party's rights (including, without limitation, intellectual property rights and privacy rights).

- Was not written by you or was automatically generated, unless expressly authorized by Kampus Konnect.
- Includes the image or likeness of another person without that person's consent (or in the case of a minor, the minor's parent or guardian), or is an image or likeness of a minor unaccompanied by the minor's parent or guardian.
- Is inconsistent with the intended use of the Services.
- May harm the reputation of Kampus Konnect or its affiliates, meaning the uploading or sharing of content on the Kampus Konnect platform that is defamatory to Kampus Konnect or its affiliates or advocates misuse of the Service or any service provided by Kampus Konnect's affiliates.

The uploading or sharing of content that violates these Terms ("Prohibited Content") may result in the immediate suspension or termination of your account.

Unfortunately, we cannot allow you to use another person's Kampus Konnect account or to share your Kampus Konnect account with any other person without permission. You are responsible for ensuring that any use of your account complies with these Terms.

While we hope that you meet great people, and make lasting relationships on Kampus Konnect, if you feel the need to leave, you can delete your Account at any time by going to the 'Settings' page when you are logged in and clicking on the 'Delete account' link. Your Account will be deleted immediately but it may take a little while for Your Content (defined below) to be completely removed from the App. Your profile information will be treated in accordance with our Privacy Policy. If you delete your Account and try to create a new account within this time period using the same credentials, we will re-activate your Account for you.

We use a combination of automated systems, user reports, and a team of moderators to monitor and review accounts and content to identify breaches of these Terms. We reserve the right at our sole discretion to terminate or suspend any Account, restrict access to the App, or make use of any operational, technological, legal, or other means available to enforce the Terms (including without limitation blocking specific IP addresses).

For users residing in the European Union ("EU"), we will notify you when we take action against your Account or Your Content (defined below) unless it is not appropriate for us to do so (for example, we are not permitted by law enforcement agencies). For all other users, we may take such action, at any time without liability and without the need to give you prior notice. Without limiting the foregoing in any way and unless otherwise prohibited by mandatory laws in the country in which you reside, we expressly reserve the right to terminate or suspend your Account without notice (1) for violating these Terms, (2) due to your conduct on the App, or your conduct with other users of the App (including your "offline" conduct), if we, in our sole discretion, determine your conduct was inappropriate or improper, (3) if we or our affiliates, in our or their sole discretion, determine your conduct on other apps operated by our affiliates was inappropriate or improper, or (4) for any

reasons whatsoever that we deem, in our sole discretion, justifies termination. If your Account is terminated or suspended, you agree you will not receive a refund for any paid service or features you have already been charged for.

If you believe that we've made a mistake in taking action on your Account or Your Content (defined below), you have the option to appeal our decision **within a six-month period**. If you wish to appeal a decision, please start by taking a moment to read the relevant section of our Community Guidelines. If you still think there has been a mistake in the action taken on your account or content, the best way to appeal is to fill out the appeals form linked in the notification shown to you within the app at the time. Alternatively, you can contact us (please explain why you are appealing our decision, and give as much detail as you can).

For users residing in the EU, you have additional rights under the Digital Services Act to: (i) access third-party out-of-court dispute settlement processes; (ii) seek remedies from the courts in the EU member state in which you live; and (iii) lodge a complaint with your local EU regulatory authority. For users residing in the UK, you have a right under local law to bring a claim for breach of contract if you believe we have breached these Terms by removing, restricting, or limiting access to, or distribution of, your Content, or suspending or terminating your account.

You may not access, tamper with, or use non-public areas of the App or our systems. Certain portions of the App may not be accessible if you have not registered for an Account.

3. CONTENT

It is important that you understand your rights and responsibilities with regard to the content on our Services, including any content you provide or post. You are expressly prohibited from posting inappropriate content.

TYPES OF CONTENT

There are three types of content that you will be able to access on Kampus Konnect App:

1. Content that you upload and provide, even if suggested by our Services ("Your Content");
2. Content that other users upload or provide while using our Services ("Member Content");
3. Content that Kampus Konnect affiliates or advertisers provide ("Affiliate/Advertising Content");
4. Content that Kampus Konnect, LLC provides (including, without limitation, database(s) and/or software) ("Our Content").

In this agreement, "content" includes, without limitation, all text, images, video, audio, or other material on our Services, including information on users' profiles and in direct messages between users.

3a. There is certain content we can't allow on Kampus Konnect

Our Community Guidelines form part of these Terms and outline what content and conduct is accepted on and off our App. You agree to comply with our Community Guidelines as may be updated from time to time.

We want our users to be able to express themselves as much as possible on Kampus Konnect, but we have to impose restrictions on certain content which:

- Is illegal or encourages, promotes, or incites any illegal activity;
- Is harmful to minors;
- Is defamatory or libelous;
- Itself, or the posting of which, infringes any third party's rights (including, without limitation, intellectual property rights and privacy rights);
- Shows another person which was created or distributed without that person's consent;
- Contains language or imagery that could be deemed offensive or is likely to harass, upset, embarrass, alarm, or annoy any other person;
- Is obscene, pornographic, violent, or otherwise may offend human dignity;
- Is abusive, insulting or threatening, discriminatory, or which promotes or encourages racism, sexism, hatred, or bigotry;
- Relates to commercial activities (including, without limitation, sales, competitions, and advertising, links to other websites, or premium line telephone numbers);
- Involves the transmission of "junk" mail or "spam";
- Impersonates or intends to deceive or manipulate a person (including, without limitation, scams and inauthentic behavior);
- Contains any spyware, adware, viruses, corrupt files, worm programs, or other malicious code designed to interrupt, damage, or limit the functionality of or disrupt any software, hardware, telecommunications, networks, servers, or other equipment, Trojan horse, or any other material designed to damage, interfere with, wrongly intercept, or expropriate any data or personal information whether from Kampus Konnect or otherwise;
- In any other way violates our Community Guidelines.

3b. Your Content

You are responsible for Your Content. Don't share anything that you wouldn't want others to see, that would violate this Agreement, or that may expose you or us to legal liability.

You agree that Your Content must comply with our Community Guidelines which may be updated from time to time. As Your Content is unique, you are responsible and liable for Your Content. You will indemnify, defend, release, and hold us harmless from any claims made in connection with Your Content. So, watch what you post because it's a representation of you!

The content included on your individual profile should be relevant to the intended use of our Services. You may not display any personal contact or banking information on your individual profile page whether in relation to you or any other person (for example, names, home addresses or postcodes, telephone numbers, email addresses, URLs, credit/debit card, or other banking details). If you do choose to reveal any personal information about yourself to other users, whether via email or otherwise, it is at your own risk. We encourage you to use the same caution in disclosing details about yourself to third parties online as you would under any other circumstances.

As Kampus Konnect is a public community, Your Content will be visible to other users of the App all around the world - so make sure you are comfortable sharing Your Content before you post. As such, you agree that Your Content may be viewed by other users and any person visiting, participating in, or who is sent a link to the App (e.g. individuals who receive a link to a user's profile or shared content from other Kampus Konnect Users). By uploading Your Content on Kampus Konnect, you represent and warrant to us that you have all necessary rights and licenses to do so, and automatically grant us a non-exclusive, royalty-free, perpetual, worldwide license to use Your Content in any way (including, without limitation, editing, copying, modifying, adapting, translating, reformatting, creating derivative works from, incorporating into other works, advertising, distributing and otherwise making available to the general public such Content, whether in whole or in part and in any format or medium currently known or developed in the future).

We may provide tools and features to enhance individual expression through Your Content and Member Content (described in Section 3b), and we're constantly developing new technologies to improve our Services. Certain tools or features may allow you to generate or enhance content based on Your Content. This is still Your Content, and you are responsible for it and its accuracy, as well as your use of it on our Services and any and all decisions made, actions taken, and failures to take action based on Your Content. Be careful in choosing and sharing Your Content.

You understand and agree that we may monitor or review Your Content, and we have the right to remove, delete, edit, limit, or block or prevent access to any of Your Content at any time at our sole discretion. Furthermore, you understand and agree that we have no obligation to display or review Your Content.

We may assign and/or sub-license the above license to our affiliates and successors without any further approval by you.

We do not have any obligation to store Your Content - if it's important, you should make a copy.

So that we can prevent the unconsented use of Your Content by other members or third parties outside of Kampus Konnect, you authorize us to act on your behalf with respect to such infringing and/or unauthorized uses. This expressly includes the authority, but not the

obligation, for us to send takedown notices (including, without limitation, pursuant to 17 U.S.C. § 512(c)(3) (i.e., DMCA Takedown Notices)) on your behalf if Your Content is taken and used by third parties outside of Kampus Konnect.

3c. Member Content

While you will have access to Member Content, it is not yours and you may not copy or use Member Content for any purpose except as contemplated by these Terms.

Other members of Kampus Konnect will also share content via the App. Member Content belongs to the user who posted the content and is stored on our servers and displayed via the App at the direction of the user providing the Member Content.

You do not have any rights in relation to other users' Member Content, and you may only use other Kampus Konnect users' personal information to the extent that your use of it matches Kampus Konnect's purpose of allowing people to meet one another. You may not use other users' information for commercial purposes, to spam, to harass, stalk, or to make unlawful threats. We reserve the right to terminate your Account if you misuse other users' information.

Member Content is subject to the terms and conditions of Sections 512(c) and/or 512(d) of the Digital Millennium Copyright Act 1998. If you have a complaint about Member Content, please see the Digital Millennium Copyright Act section below for more information.

3d. Our Affiliate Content and Our Content

Kampus Konnect owns all other content on our Services.

All content shared on the app belongs to Kampus Konnect. Additionally, any other text, content, graphics, user interfaces, trademarks, logos, sounds, artwork, and other intellectual property appearing on Kampus Konnect, as well as Kampus Konnect software and database(s), are owned, controlled, or licensed by us and are protected by copyright, trademark, data, database rights, and/or other intellectual property law rights. All right, title, and interest in and to Our Content remains with us at all times.

We grant you a non-exclusive, limited, personal, non-transferable, revocable license to access and use Our Content, without the right to sublicense, under the following conditions:

1. You shall not use, sell, modify, or distribute Our Content except as permitted by the functionality of the App.
2. You shall not use our name in metatags, keywords, and/or hidden text.
3. You shall not create derivative works from Our Content or scrape, disable, decompile, analyze, or in any way commercially exploit Our Content, in whole or in part, in any way.
4. You shall use Our Content for lawful purposes only.

We reserve all other rights.

No Obligation to Pre-Screen Content

There may be times when we need to step in to help keep our members safe, and we reserve the right to review, pre-screen, refuse, and/or remove any Member Content and Your Content, including content exchanged between users in direct messages as set out in these Terms.

Use of Recommender Systems

We have developed matching algorithms to predict your compatibility with other users so we can show you people we think are a good match for you. You can learn more about our use of recommender systems and the main parameters we use in our Privacy Policy.

4. RESTRICTIONS ON THE APP

You agree to:

- Comply with all applicable laws, including without limitation, privacy laws, intellectual property laws, anti-spam laws, equal opportunity laws, and regulatory requirements.
- Use your real name and real age in creating your Kampus Konnect account in your profile.
- Use the services in a safe, inclusive, and respectful manner and adhere to our Community Guidelines at all times.

You agree that you will not:

- Act in an unlawful or disrespectful manner, including being dishonest, abusive, or discriminatory.
- Misrepresent your identity, your age, your current or previous positions, qualifications, or affiliations with a person or entity.
- Disclose information that you do not have the consent to disclose.
- Stalk or harass any other user of the App.
- Use the App in any deceptive, inauthentic, or manipulative way, including engaging in conduct or distributing content relating to scams, spam, inauthentic profiles, or commercial and promotional activity.
- Submit appeals, reports, notices, or complaints that are manifestly unfounded.
- Develop, support, or use software, devices, scripts, robots, other types of mobile code, or any other means or processes (including crawlers, browser plugins, add-ons, or other technology) to scrape or otherwise exfiltrate from Kampus Konnect or its services, or otherwise copy profiles and other data from the services.

We take the respect of all members of the Kampus Konnect community seriously. You can report any abuse or complain about Member Content by contacting us and outlining the abuse and/or complaint. You can also report a user directly from a profile or in chat by clicking the 'Block & Report' link. We reserve the right to investigate any possible violations of these Terms, any Kampus Konnect user's rights, or any third-party rights, and we may, in our sole discretion, immediately terminate any user's right to use the App without prior

notice, as set out further in Section 1 above, and/or remove any improper, infringing, or otherwise unauthorized Member Content submitted to the App.

We don't control any of the things our users say or do, so you are solely responsible for your interactions with other users of the App.

IN CERTAIN CIRCUMSTANCES, SUCH AS IN RESPONSE TO MEMBER-GENERATED OR PRESS REPORTS OF SUSPECTED MISCONDUCT, KAMPUS KONNECT, LLC MAY INVESTIGATE WHETHER A MEMBER HAS A CRIMINAL HISTORY, WHICH MAY, DEPENDING ON THE CIRCUMSTANCES, INCLUDE SEARCHING SEX OFFENDER REGISTRIES OR OTHER PUBLIC RECORDS. IF SUCH INVESTIGATIONS IDENTIFY A PERSON WITH A CRIMINAL CONVICTION, KAMPUS KONNECT, LLC MAY USE AVAILABLE INFORMATION TO DETERMINE WHETHER THE PERSON IDENTIFIED BY THE INVESTIGATION IS THE SAME PERSON AS THE MEMBER ABOUT WHOM THE INVESTIGATION WAS CONDUCTED. FOLLOWING ANY SUCH INVESTIGATION, WITH RESPECT TO ANY MEMBER THAT KAMPUS KONNECT, LLC REASONABLY BELIEVES TO HAVE BEEN CONVICTED OF A SEX OFFENCE (SUCH AS SEXUAL ASSAULT OR SEXUAL HARASSMENT, AND INCLUDING ANY REGISTERED SEX OFFENDERS), OR A CONVICTION FOR HUMAN TRAFFICKING, STALKING, KIDNAPPING, CHILD ABUSE, DOMESTIC ABUSE, MURDER, HATE CRIMES, OR TERRORISM OR VIOLENT EXTREMISM, KAMPUS KONNECT, LLC MAY TAKE STEPS TO BLOCK THAT PERSON FROM USING THE SERVICE AND COMMUNICATING WITH OTHER MEMBERS OVER THE PLATFORM. KAMPUS KONNECT, LLC RESERVES THE RIGHT TO BLOCK MEMBERS FOR OTHER OFFENCES, FOR OTHER VIOLATIONS OF THESE TERMS, OR FOR OTHER REASONS IN THEIR SOLE DISCRETION. CRIMINAL BACKGROUND INVESTIGATIONS, WHEN CONDUCTED, ARE NOT TYPICALLY UPDATED BY KAMPUS KONNECT, LLC. ADDITIONALLY, WHILE INVESTIGATIONS FOR CRIMINAL HISTORIES MAY BE CONDUCTED ON SOME MEMBERS, THEY ARE NOT FOOLPROOF AND MOST MEMBERS ARE NOT EXPECTED TO BE SUBJECT TO ANY FORM OF CHECK FOR CRIMINAL HISTORIES. ANY INVESTIGATIONS FOR CRIMINAL HISTORIES MAY GIVE MEMBERS A FALSE SENSE OF SECURITY. THE CHECKS FOR CRIMINAL HISTORIES THAT MAY BE CONDUCTED BY KAMPUS KONNECT, LLC ARE NOT A PERFECT SAFETY SOLUTION. CRIMINALS MAY CIRCUMVENT EVEN THE MOST SOPHISTICATED SEARCH TECHNOLOGY. NOT ALL CRIMINAL RECORDS ARE PUBLIC IN ALL STATES AND NOT ALL DATABASES ARE UP TO DATE. ONLY PUBLICLY AVAILABLE CONVICTIONS ARE INCLUDED IN CHECKS, AND CHECKS DO NOT COVER OTHER TYPES OF CONVICTIONS OR ARRESTS OR ANY CONVICTIONS FROM FOREIGN COUNTRIES.

You agree to, and hereby do, release Kampus Konnect, LLC and its successors from any claims, demands, losses, damages, rights, and actions of any kind, including personal injuries, death, and property damage, that either directly or indirectly arise from your interactions with or conduct of other users of the App. If you are a California resident, you hereby waive California Civil Code Section 1542, which states, "A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his

or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party.” The foregoing release does not apply to any claims, demands, or any losses, damages, rights, and actions of any kind, including personal injuries, death, or property damage for any unconscionable commercial practice by Kampus Konnect, LLC or for such party’s fraud, deception, false, promise, misrepresentation or concealment, suppression or omission of any material fact in connection with the App.

Scraping or replicating any part of the App without our prior consent is expressly prohibited. This includes by any means (automated or otherwise) other than through our currently available, published interfaces - unless you have been specifically allowed to do so in a separate agreement with us.

5. INAPPROPRIATE CONTENT AND MISCONDUCT; REPORTING

Kampus Konnect does not tolerate inappropriate content or behavior on our Services.

We are committed to maintaining a positive and respectful Kampus Konnect community, and we do not tolerate any inappropriate content or misconduct, whether on or off of the Services (including, but not limited to, on services operated by our affiliates). We encourage you to report any inappropriate Member Content or misconduct by other users. You can report a user directly through the "Report User" link on a user's profile or in the messaging experience. You may also email Kampus Konnect Customer Service at contact@Kampuskonnect2.com.

As set forth in our Privacy Policy, we may share data between our affiliates for the safety and security of our users and may take necessary actions if we believe you have violated these Terms, including banning you from our Services and/or our affiliates’ services. You understand and agree that we may not share information with you regarding your account if doing so would potentially impair the safety or privacy of our other users.

Member Content is subject to the terms and conditions of Sections 512(c) and/or 512(d) of the Digital Millennium Copyright Act 1998. To submit a complaint regarding Member Content that may constitute intellectual property infringement, see Section 12 (Digital Millennium Copyright Act) below.

6. COLORADO SAFETY POLICY

In addition to the above terms, if you are a resident of Colorado, the following Safety Policy terms also apply to you:

There is Certain Content We Can’t Allow on Kampus Konnect

Our Community Guidelines form part of these Terms and outline what content and conduct is accepted on and off our App. You agree to comply with our Community Guidelines as may be updated from time to time.

We want our users to be able to express themselves as much as possible on Kampus Konnect, but we have to impose restrictions on certain content which:

- Is illegal or encourages, promotes, or incites any illegal activity.
- Is harmful to minors, including misconduct that threatens public or personal safety, such as a threatened act, or attempted act of homicide, unlawful sexual behavior, assault, kidnapping, stalking, harassment, involuntary intoxication, robbery, theft, or any other conduct that threatens public or another person's safety.
- Is defamatory or libelous.
- Itself, or the posting of which, infringes any third party's rights (including, without limitation, intellectual property rights and privacy rights).
- Shows another person that was created or distributed without that person's consent.
- Contains language or imagery that could be deemed offensive or is likely to harass, upset, embarrass, alarm, or annoy any other person.
- Is obscene, pornographic, violent, or otherwise may offend human dignity.
- Is abusive, insulting, or threatening, discriminatory, or which promotes or encourages racism, sexism, hatred, or bigotry.
- Relates to commercial activities (including, without limitation, sales, competitions, advertising, links to other websites, or premium line telephone numbers).
- Involves the transmission of "junk" mail or "spam."
- Impersonates or intends to deceive or manipulate a person (including, without limitation, scams and inauthentic behavior).
- Contains any spyware, adware, viruses, corrupt files, worm programs, or other malicious code designed to interrupt, damage, or limit the functionality of or disrupt any software, hardware, telecommunications, networks, servers, or other equipment, Trojan horse, or any other material designed to damage, interfere with, wrongly intercept, or expropriate any data or personal information whether from Kampus Konnect or otherwise.
- In any other way violates our **Community Guidelines**.

7. BACKGROUND CHECK

In certain circumstances, such as in response to member-generated or press reports of suspected misconduct, Kampus Konnect, LLC may investigate whether a member has a criminal history, which may, depending on the circumstances, include searching sex offender registries or other public records. If such investigations identify a person with a criminal conviction, Kampus Konnect, LLC may use available information to determine whether the person identified by the investigation is the same person as the member about whom the investigation was conducted.

Following any such investigation, with respect to any member that Kampus Konnect, LLC reasonably believes to have been convicted of a sex offense (such as sexual assault or sexual harassment, and including any registered sex offenders), or a conviction for human trafficking, stalking, kidnapping, child abuse, domestic abuse, murder, hate crimes, or terrorism or violent extremism, Kampus Konnect, LLC may take steps to block that person

from using the service and communicating with other members over the platform. Kampus Konnect, LLC reserves the right to block members for other offenses, or for other violations of these terms, or for other reasons in their sole discretion.

Criminal background investigations, when conducted, are not typically updated by Kampus Konnect, LLC. Additionally, while investigations for criminal histories may be conducted on some members, they are not foolproof, and most members are not expected to be subject to any form of check for criminal histories. Any investigations for criminal histories may give members a false sense of security. The checks for criminal histories that may be conducted by Kampus Konnect, LLC are not a perfect safety solution. Criminals may circumvent even the most sophisticated search technology. Not all criminal records are public in all states, and not all databases are up to date. Only publicly available convictions are included in checks, and checks do not cover other types of convictions or arrests or any convictions from foreign countries.

8. IDENTIFICATION VERIFICATION

To use our service, you must be at least 18 years old or the age of majority to legally enter into a contract under the laws of your home country if that happens to be greater than 18. Please note that we monitor for underage use and we will terminate, suspend, or ask you to verify your Account if we have reason to believe that you may be underage.

When a Member May Be Suspended or Blocked

All members must comply with the platform rules described and referenced in our Community Guidelines. If you behave in a way that goes against Kampus Konnect's Community Guidelines, values, or otherwise act in any way we believe to be potentially harmful to Kampus Konnect or its members, we may take a range of actions on your account. When determining the penalty for violating our community guidelines, we consider a number of factors.

We may:

- Remove the content.
- Issue a warning.
- Ban the offending member from some or all Kampus Konnect Inc. apps.

When necessary, we also may cooperate with law enforcement to assist in potential criminal investigations related to member conduct.

Your treatment towards others outside of Kampus Konnect app can also result in action against your account. If we're made aware of harm between members on dates, meetups with friends, via text message or direct messaging platforms, or relevant alleged criminal or harmful conduct committed in your past or outside of Kampus Konnect, we may take action as if it happened on our platform.

You cannot submit appeals, reports, notices, or complaints that are false reports or report for malicious, biased, or other illegitimate reasons.

Appeals Rights and Appeal Process

If you believe that we've made a mistake in taking action on your Account or Your Content, you have the option to appeal our decision within a six-month period. If you wish to appeal a decision, please start by taking a moment to read the relevant section of our Community Guidelines. If you still think there has been a mistake in the action taken on your account or content, the best way to appeal is to fill out the appeals form linked in the notification shown to you within the app at the time. Alternatively, you can contact us at contact@Kampuskonnnect2.com (please explain why you are appealing our decision, and give as much detail as you can).

User Notice

When you submit a Block & Report, a member of the support team will review it and take action based on Kampus Konnect's Community Guidelines, which can include a warning or banning them from the app. Kampus Konnect will not tell the person who you reported that you reported them.

Notice Regarding Sexual Conduct

Consent is required at all times. Everyone on Kampus Konnect is expected to discuss and respect boundaries. This includes never making assumptions about what someone is comfortable with. Consent can be withdrawn at any time, and sex is never owed to anyone. Engaging in non-consensual acts is against the law and may result in criminal or civil liability in Colorado.

9. SAFETY RESOURCES

Bloom Powered by Chayn

In 2021, we partnered with **Bloom**, run by **Chayn**, to provide complimentary online trauma support to members of our global community who experience sexual assault or relationship abuse. The Bloom program offers self-guided courses co-created by survivors and certified therapists on topics such as **Dating, Relationships & Boundaries, Healing from Sexual Trauma, and Society, Patriarchy & Sexual Trauma**. These tailored courses encourage learning and reflection in order to process and heal. Bloom also includes a **1:1 web chat feature** with the Chayn team for additional support while working through the materials.

Safety Measures

Safety is a top priority at Kampus Konnect. We use a combination of human moderators and automated systems to monitor and review Kampus Konnect accounts and interactions for content that may be against our Community Guidelines, against our Terms and Conditions, or otherwise harmful.

Our members play a critical role in the safety of Kampus Konnect by reporting content or behavior that may violate our Community Guidelines. If anything happens that makes you feel uncomfortable or unsafe, we highly encourage you to **Unmatch with – or Block &**

Report – the member. See this article for more info on what happens when you report something to Kampus Konnect.

For a full list of our safety resources and measures, please visit our **Safety Center**.

10. PRIVACY

For information about how Kampus Konnect, LLC collects, uses, and shares your personal data, please check out our **Privacy Policy**. By using Kampus Konnect, you acknowledge that we may use such data in accordance with our Privacy Policy.

11. IDENTIFICATION VERIFICATION

To use our service, you must be at least 18 years old or the age of majority to legally enter into a contract under the laws of your home country if that happens to be greater than 18. Please note that we monitor for underage use and we will terminate, suspend, or ask you to verify your Account if we have reason to believe that you may be underage.

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We may:

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- Ban the offending member from some or all Kampus Konnect Inc. apps.

When necessary, we also may cooperate with law enforcement to assist in potential criminal investigations related to member conduct.

Your treatment towards others outside of Kampus Konnect app can also result in action against your account. If we’re made aware of harm between members on dates, meetups with friends, via text message or direct messaging platforms, or relevant alleged criminal or harmful conduct committed in your past or outside of Kampus Konnect, we may take action as if it happened on our platform.

You cannot submit appeals, reports, notices, or complaints that are false reports or report for malicious, biased, or other illegitimate reasons.

12. RIGHTS YOU ARE GRANTED BY KAMPUS KONNECT

Kampus Konnect grants you the right to use and enjoy our Services, subject to these Terms.

For as long as you comply with these Terms, Kampus Konnect grants you a personal, worldwide, royalty-free, non-assignable, non-exclusive, revocable, and non-sublicensable license to access and use our Services for purposes as intended by Kampus Konnect and

permitted by these Terms and applicable laws. This license and any authorization to access the Service are automatically revoked in the event that you fail to comply with these Terms.

13. RIGHTS YOU GRANT KAMPUS KONNECT

You own all of the content you provide to Kampus Konnect, but you also grant us the right to use Your Content as provided in this Agreement.

By creating an account, you grant to Kampus Konnect a worldwide, perpetual, transferable, sublicensable, royalty-free right and license to host, store, use, copy, display, reproduce, adapt, edit, publish, translate, modify, reformat, incorporate into other works, advertise, distribute, and otherwise make available to the general public Your Content, including any information you authorize us to access from Facebook or other third-party sources (if applicable), in whole or in part, and in any way and in any format or medium currently known or developed in the future. Kampus Konnect's license to Your Content shall be non-exclusive, except that Kampus Konnect's license shall be exclusive with respect to derivative works created through use of our Services. For example, Kampus Konnect would have an exclusive license to screenshots of our Services that include Your Content.

In addition, so that Kampus Konnect can prevent the use of Your Content outside of our Services, you authorize Kampus Konnect to act on your behalf with respect to infringing uses of Your Content taken from our Services by other users or third parties. This expressly includes the authority, but not the obligation, to send notices pursuant to 17 U.S.C. § 512(c)(3) (i.e., DMCA Takedown Notices) on your behalf if Your Content is taken and used by third parties outside of our Services. Kampus Konnect is not obligated to take any action with regard to use of Your Content by other users or third parties. Kampus Konnect's license to Your Content is subject to your rights under applicable law (for example, laws regarding personal data protection to the extent the content contains personal information as defined by those laws).

In consideration for Kampus Konnect allowing you to use our Services, you agree that we, our affiliates, and our third-party partners may place advertising on our Services. By submitting suggestions or feedback to Kampus Konnect regarding our Services, you agree that Kampus Konnect may use and share such feedback for any purpose without compensating you.

You agree that Kampus Konnect may access, preserve, and disclose your account information, including Your Content, if required to do so by law or upon a good faith belief that such access, preservation, or disclosure is reasonably necessary to: (i) comply with legal process; (ii) enforce these Terms; (iii) respond to claims that any content violates the rights of third parties; (iv) respond to your requests for customer service; (v) protect the rights, property, or personal safety of the Company or any other person, or (vi) to investigate, prevent, or take other action regarding illegal activity, suspected fraud, or other wrongdoing.

14. PURCHASES AND AUTOMATICALLY RENEWING SUBSCRIPTIONS

You will have the opportunity to purchase products and services from Kampus Konnect. If you purchase a subscription, it will automatically renew - and you will be charged - until you cancel.

Kampus Konnect may offer products and services for purchase through iTunes, Google Play, or other external services authorized by Kampus Konnect (each, an "External Service," and any purchases made thereon, an "External Service Purchase"). Kampus Konnect may also offer products and services for purchase via credit card or other payment processors on the Website or inside the App ("Internal Purchases"). If you purchase a subscription, it will automatically renew until you cancel, in accordance with the terms disclosed to you at the time of purchase, as further described below. If you cancel your subscription, you will continue to have access to your subscription benefits until the end of your subscription period, at which point it will expire.

Because our Services may be utilized without a subscription, canceling your subscription does not remove your profile from our Services. If you wish to fully terminate your membership, you must terminate your membership as set forth in Section 9.

14a. EXTERNAL SERVICE PURCHASES AND SUBSCRIPTIONS

External Service Purchases, including subscriptions, may be processed through the External Service, in which case those purchases must be managed through your External Service Account. Subscriptions automatically renew until you cancel.

When making a purchase on the Service, you may have the option to pay through an External Service, such as with your Apple ID or Google Play account ("your External Service Account"), and your External Service Account will be charged for the purchase in accordance with the terms disclosed to you at the time of purchase and the general terms applicable to your External Service Account. Some External Services may charge you sales tax, depending on where you live, which may change from time to time.

If your External Service Purchase includes an automatically renewing subscription, your External Service Account will continue to be periodically charged for the subscription until you cancel. After your initial subscription commitment period, and again after any subsequent subscription period, the subscription will automatically continue for the price and time period you agreed to when subscribing. If you received a discounted promotional offer, your price may go up per the terms of that offer following the initial subscription period for any subsequent renewal period.

To cancel a subscription:

If you do not want your subscription to renew automatically, or if you want to change or terminate your subscription, you must log in to your External Service Account and follow instructions to manage or cancel your subscription, even if you have otherwise deleted your account with us or if you have deleted the App from your device.

- **Apple ID Users:** Go to Settings.~iTunes.™.App.Stores.~[click.on.your.Apple.ID].~.View.Apple.ID.~.Subscriptions, then find your Kampus Konnect subscription and

follow the instructions to cancel. You can also request assistance at [Apple Support](#).

- **Google Play Users:** Launch the Google Play app on your mobile device and go to Menu~.My.Apps~.Subscriptions, then find your Kampus Konnect subscription and follow the instructions to cancel. You can also request assistance at [Google Play Support](#).

If you cancel a subscription, you may continue to use the canceled service until the end of your then-current subscription term. The subscription will not be renewed when your then-current term expires.

If you initiate a chargeback or otherwise reverse a payment made with your External Service Account, Kampus Konnect may terminate your account immediately in its sole discretion, on the basis that you have determined that you do not want a Kampus Konnect subscription. In the event that your chargeback or other payment reversal is overturned, please contact Customer Care. Kampus Konnect will retain all funds charged to your External Service Account until you cancel your subscription through your External Service Account.

Certain users may be entitled to request a refund. See Section 10d below for more information.

14b. INTERNAL PURCHASES AND SUBSCRIPTIONS

Internal Purchases, including subscriptions, are processed using the Payment Method you provide on the Website or App. Subscriptions automatically renew until you cancel.

If you make an Internal Purchase, you agree to pay the prices displayed to you for the Services you've selected as well as any sales or similar taxes that may be imposed on your payments (and as may change from time to time), and you authorize Kampus Konnect to charge the payment method you provide (your "Payment Method"). Kampus Konnect may correct any billing errors or mistakes even if we have already requested or received payment. If you initiate a chargeback or otherwise reverse a payment made with your Payment Method, Kampus Konnect may terminate your account immediately in its sole discretion, on the basis that you have determined that you do not want a Kampus Konnect subscription. In the event that your chargeback or other payment reversal is overturned, please contact us at contact@Kampuskonnect2.com.

If your Internal Purchase includes an automatically renewing subscription, your Payment Method will continue to be periodically charged for the subscription until you cancel. After your initial subscription commitment period, and again after any subsequent subscription period, your subscription will automatically continue for the price and time period you agreed to when subscribing until you cancel.

To cancel a subscription:

Log in to the Website or App and go to the Account section. If you cancel a subscription, you may continue to use the canceled service until the end of your then-current subscription term. The subscription will not be renewed when your then-current term expires.

You may edit your Payment Method information by using the Settings tool and following the link to let your upgrade expire. If a payment is not successfully processed, due to expiration, insufficient funds, or otherwise, you remain responsible for any uncollected amounts and authorize us to continue billing the Payment Method, as it may be updated. This may result in a change to your payment billing dates.

In addition, you authorize us to obtain updated or replacement expiration dates and card numbers for your credit or debit card as provided by your credit or debit card issuer. The terms of your payment will be based on your Payment Method and may be determined by agreements between you and the financial institution, credit card issuer, or other provider of your chosen Payment Method. Certain users may be entitled to request a refund. See Section 10d below for more information.

14c. SUBSCRIPTIONS AND AUTO-RENEWAL

Kampus Konnect may offer some services as automatically-renewing subscriptions, e.g., a one-week subscription, one-month subscription, or three-month subscription (“Premium Services”). **IF YOU PURCHASE AN AUTOMATICALLY RENEWING SUBSCRIPTION, YOUR SUBSCRIPTION WILL RENEW AT THE END OF THE PERIOD, UNLESS YOU CANCEL, AT KAMPUS KONNECT’S THEN-CURRENT PRICE FOR SUCH SUBSCRIPTIONS.**

To avoid charges for a new subscription period, you must cancel, as described below, before the end of the then-current subscription period. Deleting your account or deleting the application from your device does not cancel your subscription.

You will be given notice of changes in the pricing of the Premium Services to which you have subscribed and an opportunity to cancel. If Kampus Konnect changes these prices and you do not cancel your subscription, you agree that you will be charged at Kampus Konnect’s then-current pricing for a subscription.

14d. CANCELING SUBSCRIPTIONS

If you purchased a subscription directly from Kampus Konnect, you may cancel or change your Payment Method via the payment settings option under your profile. If you purchased a subscription through a Third-Party Store, such as the Apple App Store or the Google Play Store, you will need to access your account with that Third-Party Store and follow instructions to change or cancel your subscription.

If you cancel your subscription, you may use your subscription until the end of the period you last paid for, but:

- You will not (except as set forth in the subsection entitled “Refunds” below) be eligible for a prorated refund.
- Your subscription will not be renewed when that period expires.
- You will then no longer be able to use the Premium Services or In-App Purchases enabled by your subscription.

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14e. FREE TRIALS

If you sign up for a free trial and do not cancel, your trial may convert into a paid subscription and your Payment Method will be charged at the then-current price for such subscription. Once your free trial converts to a paid subscription, your paid subscription will continue to automatically renew at the end of each period, and your Payment Method will be charged, until you cancel. To avoid charges for a new subscription period, you must cancel before the end of the then-current subscription period or free trial period as described above. Deleting your account or deleting the application from your device does not cancel your free trial. If you have signed up for a free trial on Kampus Konnect through the Apple Store or Google Play Store previously, you will not be eligible for another free trial and you will then be automatically signed up to a subscription and charged as described in this paragraph.

14f. REFUNDS

Generally, all charges for purchases are non-refundable, and there are no refunds or credits for partially used periods.

However, for subscribers residing in the following states: Arizona, California, Colorado, Connecticut, Illinois, Iowa, Minnesota, New York, North Carolina, Ohio, Rhode Island, and Wisconsin, the terms below apply:

YOU, THE BUYER, MAY CANCEL YOUR SUBSCRIPTION, WITHOUT PENALTY OR OBLIGATION, AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY FOLLOWING THE DATE YOU SUBSCRIBED (EXCLUDING SUNDAYS AND HOLIDAYS). IN THE EVENT THAT YOU DIE BEFORE THE END OF YOUR SUBSCRIPTION PERIOD, YOUR ESTATE SHALL BE ENTITLED TO A REFUND OF THAT PORTION OF ANY PAYMENT YOU HAD MADE FOR YOUR SUBSCRIPTION WHICH IS ALLOCABLE TO THE PERIOD AFTER YOUR DEATH. IN THE EVENT THAT YOU BECOME DISABLED (SUCH THAT YOU ARE UNABLE TO USE KAMPUS KONNECT) BEFORE THE END OF YOUR SUBSCRIPTION PERIOD, YOU SHALL BE ENTITLED TO A REFUND OF THAT PORTION OF ANY PAYMENT YOU HAD MADE FOR YOUR SUBSCRIPTION WHICH IS ALLOCABLE TO THE PERIOD AFTER YOUR DISABILITY BY PROVIDING THE COMPANY NOTICE IN THE SAME MANNER AS YOU REQUEST A REFUND AS DESCRIBED BELOW.

For subscribers residing anywhere outside the US:

- Subscribers who purchase **weekly** subscriptions are entitled to a refund of price of the subscription (minus the value of any portion of the subscription used at the date

the refund is requested) if requested within the first **6 days** after the subscription starts.

- Subscribers who purchase **monthly or longer** subscriptions are entitled to a refund of the price of the subscription (minus the value of any portion of the subscription used at the date the refund is requested) if requested within the first **14 days** after the subscription starts.
- There are no refunds for subscription renewals. **Blocked members are not the entitled to refunds.**

14g. TO REQUEST A REFUND

In addition to canceling, eligible subscribers must **request a refund** to receive one.

- **Google Play Subscribers (outside the US):** Refunds are handled by **Google**, not Kampus Konnect. To request a refund, go to the **Google Play Store app**, select your **order history**, find the transaction, select **“Report a Problem”**, and submit your refund request.
- **Apple ID Subscribers:** Refunds are handled by **Apple**, not Kampus Konnect. To request a refund, go to **iTunes**, click on your **Apple ID**, select **“Purchase history”**, find the transaction, and hit **“Report Problem”**. You can also submit a request at [Apple Support](#).
- **All Other Purchases:** Please contact us at contact@Kampuskonnect2.com with your order number (you can find the order number in the order confirmation email, or if you purchased from the Google Play Store by logging in to **Google Wallet**). You may also **mail or deliver a signed and dated notice** stating that you, the buyer, are canceling this agreement, or words of similar effect. Please include your **email address or mobile number associated with your account** along with your order number.

This notice shall be sent to:

Kampus Konnect, Attn.: Cancellations, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126.

14h. TAXES

The payments required under this Section do not include any Sales Tax that may be due in connection with the Premium Services provided under these Terms. If Kampus Konnect determines it has a legal obligation to collect a Sales Tax from you in connection with these Terms, Kampus Konnect will collect such Sales Tax in addition to the payments required under this Section. If any Premium Services, or payments for any Premium Services, under these Terms are subject to any Sales Tax in any jurisdiction and you have not remitted the applicable Sales Tax to Kampus Konnect, you will be responsible for the payment of such Sales Tax and any related penalties or interest to the relevant tax authority. As used herein, “Sales Tax” means any sales or use tax and any other tax measured by sales proceeds that is the functional equivalent of a sales tax where the applicable taxing jurisdiction does not otherwise impose a sales or use tax.

14i. VIRTUAL ITEMS

At times, you may be able to purchase a limited, personal, non-transferable, non-sublicensable, revocable license to access special limited-use features from Kampus Konnect, referred to here as “Virtual Items.” You can only purchase Virtual Items through Kampus Konnect or Kampus Konnect’s partners. Virtual Items represent a limited license right governed by this Agreement, and, except as otherwise prohibited by applicable law, no title or ownership in or to Virtual Items is being transferred or assigned to you. This Agreement, and your purchase of Virtual Items, do not constitute the sale of any rights in Virtual Items.

Any Virtual Item balance shown in your account does not constitute a real-world balance or reflect any stored value, but instead shows the extent of your license to access Virtual Items. Virtual Items do not incur fees for non-use. Your license in Virtual Items will terminate on the earlier of Kampus Konnect ceasing provision of services or your account closing or terminating. Kampus Konnect may also at times provide Virtual Items as bonuses to, or parts of, paid subscriptions for its services. Your ability to use Virtual Items you have access to in this manner may terminate at the end of each of your subscription periods and your access to Virtual Items may not “roll over” or accumulate through additional subscription periods. Your access to Virtual Items gained through subscriptions may also end if you cancel your subscription.

Kampus Konnect, in its sole discretion, reserves the right to charge fees for the right to access or use Virtual Items and/or may distribute Virtual Items with or without charge. Kampus Konnect may manage, regulate, control, modify, or eliminate Virtual Items at any time, including taking actions that may impact the perceived value or purchase price, if applicable, of any Virtual Items and Kampus Konnect shall have no liability to you for doing so. You shall not sell, redeem, or otherwise transfer Virtual Items to any person or entity. Virtual Items may only be redeemed through our Services.

ALL PURCHASES AND REDEMPTIONS OF VIRTUAL ITEMS MADE THROUGH OUR SERVICES ARE FINAL AND NON-REFUNDABLE. YOU ACKNOWLEDGE THAT KAMPUS KONNECT IS NOT REQUIRED TO PROVIDE A REFUND FOR ANY REASON, AND THAT YOU WILL NOT RECEIVE MONEY OR OTHER COMPENSATION FOR UNUSED VIRTUAL ITEMS WHEN AN ACCOUNT IS CLOSED, WHETHER SUCH CLOSURE WAS VOLUNTARY OR INVOLUNTARY.

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Sales Tax and any related penalties or interest to the relevant tax authority. As used herein, “Sales Tax” means any sales or use tax and any other tax measured by sales proceeds that is the functional equivalent of a sales tax where the applicable taxing jurisdiction does not otherwise impose a sales or use tax.

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Any Virtual Item balance shown in your account does not constitute a real-world balance or reflect any stored value, but instead shows the extent of your license to access Virtual Items. Virtual Items do not incur fees for non-use. Your license in Virtual Items will terminate on the earlier of Kampus Konnect ceasing provision of services or your account closing or terminating. Kampus Konnect may also at times provide Virtual Items as bonuses to, or parts of, paid subscriptions for its services. Your ability to use Virtual Items you have access to in this manner may terminate at the end of each of your subscription periods and your access to Virtual Items may not “roll over” or accumulate through additional subscription periods. Your access to Virtual Items gained through subscriptions may also end if you cancel your subscription.

Kampus Konnect, in its sole discretion, reserves the right to charge fees for the right to access or use Virtual Items and/or may distribute Virtual Items with or without charge. Kampus Konnect may manage, regulate, control, modify, or eliminate Virtual Items at any time, including taking actions that may impact the perceived value or purchase price, if applicable, of any Virtual Items and Kampus Konnect shall have no liability to you for doing so. You shall not sell, redeem, or otherwise transfer Virtual Items to any person or entity. Virtual Items may only be redeemed through our Services.

ALL PURCHASES AND REDEMPTIONS OF VIRTUAL ITEMS MADE THROUGH OUR SERVICES ARE FINAL AND NON-REFUNDABLE. YOU ACKNOWLEDGE THAT KAMPUS KONNECT IS NOT REQUIRED TO PROVIDE A REFUND FOR ANY REASON, AND THAT YOU WILL NOT RECEIVE MONEY OR OTHER COMPENSATION FOR UNUSED VIRTUAL ITEMS WHEN AN ACCOUNT IS CLOSED, WHETHER SUCH CLOSURE WAS VOLUNTARY OR INVOLUNTARY.

14j. INSTALLMENT PLAN CONDITIONS

If you agree to make a purchase pursuant to the installment plan option, your purchase will be subject to these additional terms and conditions, including eligibility, payment, and cancellation.

By selecting the option to pay in four payments and clicking subscribe, in addition to the terms set forth above, you agree to the following additional terms that will govern your installment plan purchase:

1. **Eligibility.** To be eligible, you must be a Kampus Konnect member in good standing residing in the United States of America. This offer may not be available to every customer and may not be available for all Services Kampus Konnect offers. Kampus Konnect will not use a consumer credit report to determine your eligibility for this Agreement.
2. **Payment.** You authorize Kampus Konnect to charge the Payment Method selected on a periodic basis (as determined when you register). You will be charged the full price of the qualifying product you selected spread equally over one initial payment due at the time of purchase and three subsequent payments (provided, however, that if the full price is not evenly divisible by four, your final payment amount may be smaller). The three subsequent payments will be charged in the increments you selected as part of your subscription plan. No interest or finance charges apply to this installment plan purchase. Any interest, finance charges, or fees assessed by the issuer of your Payment Method may still apply. You are personally responsible for any applicable state, federal, or other taxes that may be associated with your purchase of Services unless noted otherwise. You can choose to prepay your next scheduled payment or the full remaining balance at any time by contacting Customer Care.
3. **Kampus Konnect's Right to Terminate.** If Kampus Konnect is not able to charge any payment to your Payment Method, Kampus Konnect reserves the right to pursue any remedy that is available to it, including the right to suspend or terminate your Kampus Konnect subscription and/or Kampus Konnect account. You agree that Kampus Konnect and its affiliates have no liability related to the exercise of these remedies.
4. **Cancellation Policy.** Except as otherwise set forth herein, your subscription purchased through your installment plan will continue until terminated, canceled, or not renewed by you or Kampus Konnect, as further described in this Agreement. If not terminated, canceled, or not renewed, your Membership will continue to renew with installment payments, until you cancel or change your payment options, via your Account Settings. If you cancel a subscription, you may continue to use the canceled service until the end of your then-current subscription term. The subscription will not be renewed when your then-current term expires. If you cancel your subscription prior to completing all payments due, unless otherwise required

by applicable law, the remaining balance of the subscription will remain due and payable pursuant to the installment payment schedule you agreed to.

15. ACCOUNT TERMINATION

If you no longer wish to use our Services, or if we terminate your account for any reason, here's what you need to know.

You can delete your account at any time by logging into the Website or App, going to "Settings" (the gear icon in the top right corner), clicking "Delete account", and following the instructions to complete the deletion process. In the App, you can access the gear icon in Profile. However, you will need to cancel/manage any External Service Purchases through your External Service Account (e.g., iTunes, Google Play) to avoid additional billing.

Kampus Konnect reserves the right to investigate and, if appropriate, suspend or terminate your account without a refund if Kampus Konnect believes that you have violated these Terms, misused our Services, or behaved in a way that Kampus Konnect regards as inappropriate or unlawful, on or off our Services. We reserve the right to make use of any personal, technological, legal, or other means available to enforce the Terms, at any time without liability and without the obligation to give you prior notice, including, but not limited to, preventing you from accessing the Services.

If your account is terminated by you or by Kampus Konnect for any reason, these Terms continue and remain enforceable between you and Kampus Konnect, and you will not be entitled to any refund for purchases made. Your information will be maintained and deleted in accordance with our Privacy Policy.

16. NO CRIMINAL BACKGROUND OR IDENTITY VERIFICATION CHECKS

Kampus Konnect does not conduct criminal background or identity verification checks on its users. Though Kampus Konnect strives to encourage a respectful user experience, it is not responsible for the conduct of any user on or off the Service. Use your best judgment when interacting with others and review our Dating Safety Tips.

YOU UNDERSTAND THAT KAMPUS KONNECT DOES NOT CONDUCT CRIMINAL BACKGROUND OR IDENTITY VERIFICATION CHECKS ON ITS USERS OR OTHERWISE INQUIRE INTO THE BACKGROUND OF ITS USERS. KAMPUS KONNECT MAKES NO REPRESENTATIONS OR WARRANTIES AS TO THE CONDUCT, IDENTITY, HEALTH, PHYSICAL CONDITION, INTENTIONS, LEGITIMACY, OR VERACITY OF USERS.

Kampus Konnect reserves the right to conduct—and you authorize Kampus Konnect to conduct—any criminal background check or other screenings (such as sex offender register searches) at any time using available public records, and you agree that any information you provide may be used for that purpose. If the company decides to conduct any screening through a consumer reporting agency, you hereby authorize the company to obtain and use a consumer report about you to determine your eligibility under these Terms.

YOU ARE SOLELY RESPONSIBLE FOR YOUR INTERACTIONS WITH OTHER USERS. SEX OFFENDER SCREENINGS AND OTHER TOOLS DO NOT GUARANTEE YOUR SAFETY AND ARE NOT A SUBSTITUTE FOR FOLLOWING THE DATING SAFETY TIPS AND OTHER SENSIBLE SAFETY PRECAUTIONS. Always use your best judgment and take appropriate safety precautions when communicating with or meeting new people. Communications received through the service, including automatic notifications sent by Kampus Konnect, may result from users engaging with the service for improper purposes, including fraud, abuse, harassment, or other such improper behavior.

Though Kampus Konnect strives to encourage a respectful user experience, it is not responsible for the conduct of any user on or off the Service. You agree to use caution in all interactions with other users, particularly if you decide to communicate off the Service or meet in person.

17. PUSH NOTIFICATIONS; LOCATION-BASED FEATURES

We may provide you with emails, text messages, push notifications, alerts, and other messages related to the App and/or Kampus Konnect services, such as enhancements, offers, products, events, and other promotions. After downloading the App, you will be asked to accept or deny push notifications/alerts. If you deny, you will not receive any push notifications/alerts. If you accept, push notifications/alerts will be automatically sent to you. If you no longer wish to receive push notifications/alerts from the App, you may opt-out by changing your notification settings on your mobile device. With respect to other types of messaging or communications, such as emails, text messages, etc., you can unsubscribe or opt-out by either following the specific instructions included in such communications, or by emailing us with your request at contact@KampusKonnect2.com.

The App may allow access to or make available opportunities for you to view certain content and receive other products, services, and/or other materials based on your location. To make these opportunities available to you, the App will determine your location using one or more reference points, such as GPS, Bluetooth, and/or software within your mobile device. If you have set your mobile device to disable GPS, Bluetooth, or other location-determining software, or do not authorize the App to access your location data, you will not be able to access such location-specific content, products, services, and materials. For more about how the App uses and retains your information, please read the **Privacy Policy**.

18. DISCLAIMER

THE APP, SITE, OUR CONTENT, AND MEMBER CONTENT ARE ALL PROVIDED TO YOU “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, WE DO NOT GUARANTEE THE COMPATIBILITY OF ANY MATCHES.

SHOULD APPLICABLE LAW NOT PERMIT THE FOREGOING EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, THEN WE GRANT THE MINIMUM EXPRESS OR IMPLIED WARRANTY REQUIRED BY APPLICABLE LAW. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, SHALL CREATE ANY WARRANTY, REPRESENTATION, OR GUARANTEE NOT EXPRESSLY STATED IN THIS SECTION.

ADDITIONALLY, WE DO NOT MAKE ANY WARRANTIES THAT THE APP OR SITE WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE OR THAT YOUR USE OF THE APP OR SITE WILL MEET YOUR EXPECTATIONS, OR THAT THE APP, SITE, OUR CONTENT, ANY MEMBER CONTENT, OR ANY PORTION THEREOF, IS CORRECT, ACCURATE, OR RELIABLE. YOUR USE OF THE APP OR SITE IS AT YOUR OWN RISK. YOU ARE SOLELY RESPONSIBLE FOR YOUR INTERACTIONS WITH OTHER MEMBERS. KAMPUS KONNECT, LLC IS NOT RESPONSIBLE FOR THE CONDUCT OF ANY USER. KAMPUS KONNECT, LLC DOES NOT CONDUCT CRIMINAL BACKGROUND CHECKS ON ITS MEMBERS.

19. LIMITATION OF LIABILITY

Kampus Konnect's liability is limited to the maximum extent allowed by applicable law.

NEITHER KAMPUS KONNECT, LLC NOR ANY OWNER WILL BE LIABLE FOR ANY DAMAGES, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, INCOME, PROFIT, OR GOODWILL, LOSS OF OR DAMAGE TO PROPERTY, AND CLAIMS OF THIRD PARTIES ARISING OUT OF YOUR ACCESS TO OR USE OF THE APP, SITE, OUR CONTENT, OR ANY MEMBER CONTENT, HOWEVER CAUSED, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PROPRIETARY RIGHTS INFRINGEMENT, PRODUCT LIABILITY, OR OTHERWISE.

THE FOREGOING SHALL APPLY EVEN IF WE WERE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IF YOU BECOME DISSATISFIED IN ANY WAY WITH THE APP OR SITE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO STOP YOUR USE OF THE APP AND SITE.

YOU HEREBY WAIVE ANY AND ALL CLAIMS ARISING OUT OF YOUR USE OF THE APP OR SITE. BECAUSE SOME STATES DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN TYPES OF DAMAGES, THESE PROVISIONS MAY NOT APPLY TO YOU. IF ANY PORTION OF THIS LIMITATION ON LIABILITY IS FOUND TO BE INVALID OR UNENFORCEABLE FOR ANY REASON, THEN OUR AGGREGATE LIABILITY SHALL NOT EXCEED ONE HUNDRED DOLLARS (\$100).

THE LIMITATION OF LIABILITY HEREIN IS A FUNDAMENTAL ELEMENT OF THE BASIS OF THE BARGAIN AND REFLECTS A FAIR ALLOCATION OF RISK. THE APP AND SITE WOULD NOT BE PROVIDED WITHOUT SUCH LIMITATIONS, AND YOU AGREE THAT THE LIMITATIONS AND EXCLUSIONS OF LIABILITY, DISCLAIMERS, AND EXCLUSIVE REMEDIES SPECIFIED HEREIN WILL SURVIVE EVEN IF FOUND TO HAVE FAILED IN THEIR ESSENTIAL PURPOSE. THE FOREGOING DOES NOT APPLY TO LIABILITY ARISING FROM ANY FRAUD OR FRAUDULENT

MISREPRESENTATIONS, OR ANY OTHER LIABILITY THAT CANNOT BE LIMITED BY APPLICABLE LAW.

20. INDEMNITY

All the actions you make and the information you post on Kampus Konnect remain your responsibility. Therefore, you agree to indemnify, defend, release, and hold us, and our partners, licensors, affiliates, contractors, officers, directors, employees, representatives, and agents, harmless, from and against any third-party claims, damages (actual and/or consequential), actions, proceedings, demands, losses, liabilities, costs, and expenses (including reasonable legal fees) suffered or reasonably incurred by us arising as a result of, or in connection with:

1. Any negligent acts, omissions, or willful misconduct by you;
2. Your access to and use of the App;
3. The uploading or submission of Content to the App by you;
4. Any breach of these Terms by you; and/or
5. Your violation of any law or of any rights of any third party.

We retain the exclusive right to settle, compromise, and pay any and all claims or causes of action that are brought against us without your prior consent. If we ask, you will cooperate fully and reasonably as required by us in the defense of any relevant claim.

The foregoing provision does not require you to indemnify Kampus Konnect, LLC for any unconscionable commercial practice or any fraud, deception, false promise, misrepresentation or concealment, suppression, or omission of any material fact in connection with the App.

21. PROCEDURE FOR MAKING CLAIMS OF COPYRIGHT INFRINGEMENT

If you believe any content on Kampus Konnect infringes the copyright in a work that you own, please submit a notification alleging such infringement (“DMCA Takedown Notice”) to Kampus Konnect, LLC’s Copyright Agent. The Takedown Notice must include the following:

1. A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed;
2. Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works;
3. Identification of the material claimed to be infringing or to be the subject of infringing activity and that is to be removed or access disabled and information reasonably sufficient to permit the service provider to locate the material;
4. Information reasonably sufficient to permit the service provider to contact you, such as an address, telephone number, and, if available, an electronic mail;
5. A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and

6. A statement that, under penalty of perjury, the information in the notification is accurate and you are authorized to act on behalf of the owner of the exclusive right that is allegedly infringed.

Takedown Notices should be sent to Kampus Konnect, LLC's Copyright Agent at contact@KampusKonnect.com. If you wish to reach out to Kampus Konnect, LLC's Copyright Agent via other methods, you can write to: **Kampus Konnect, Attn: Kampus Konnect, LLC's Copyright Agent, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126**; or phone: **+1-301-803-0100**.

22. ADS AND THIRD-PARTY CONTENT

Like many subscription-based services, there are ads on our Services.

Our Services may contain advertisements and promotions offered by third parties and links to other websites or resources. In addition, our Services may allow you to watch an advertisement in exchange for Virtual Items; Kampus Konnect does not guarantee that you will always be eligible to watch such advertisements, or that any such advertisements will be available. Kampus Konnect may also provide non-commercial links or references to third parties within its content. Kampus Konnect is not responsible for the availability (or lack of availability) of any external websites or resources or their content. Furthermore, Kampus Konnect is not responsible for, and does not endorse, any products or services that may be offered by third-party websites or resources. If you choose to interact with the third parties made available through our Services, such party's terms will govern their relationship with you. Kampus Konnect is not responsible or liable for such third parties' terms or actions.

23. THIRD-PARTY APP STORE

The following additional terms and conditions apply to you if you download the App from a Third-Party Store. To the extent that the other terms and conditions of these Terms are less restrictive than, or otherwise conflict with, the terms and conditions of this Section, the more restrictive or conflicting terms and conditions in this Section will apply, but solely with respect to the App and the Third-Party Store. You acknowledge and agree that:

1. These Terms are concluded solely between you and Kampus Konnect, LLC and not with the providers of the Third-Party Store, and Kampus Konnect, LLC (and not the Third-Party Store providers) is solely responsible for the App and the content thereof. To the extent that these Terms provide for usage rules for the App which are less restrictive or in conflict with the applicable terms of service of the Third-Party Store from which you obtain the App, the more restrictive or conflicting term of the Third-Party Store will take precedence and will apply.
2. The Third-Party Store provider has no obligation whatsoever to provide any maintenance and support services with respect to the App. Kampus Konnect, LLC is solely responsible for any product warranties, whether express or implied by law, to the extent not effectively disclaimed. The Third-Party Store provider will have no warranty obligation whatsoever with respect to the App, and any other claims,

losses, liabilities, damages, costs, or expenses attributable to any failure to conform to any warranty will be the sole responsibility of Kampus Konnect, LLC.

3. Kampus Konnect, LLC, not the Third Party Store provider, is responsible for addressing any claims you or any third party may have relating to the App or your possession and/or use of the App, including, but not limited to: (i) product liability claims; (ii) any claim that the App fails to conform to any applicable legal or regulatory requirement; (iii) claims arising under consumer protection or similar legislation; and/or (iv) intellectual property infringement claims.
4. The Third-Party Store provider and its subsidiaries are third-party beneficiaries of these Terms, and, upon your acceptance of these Terms, the Third-Party Store provider from whom you obtained the App will have the right (and will be deemed to have accepted the right) to enforce these Terms against you as a third-party beneficiary thereof.

In the event of a conflict between a Third-Party Store's or mobile carrier's applicable terms and conditions and these Terms, the terms and conditions of the Third-Party Store or mobile carrier shall govern and control. We are not responsible and have no liability whatsoever for third-party goods or services you obtain through a Third-Party Store or mobile carrier. We encourage you to make whatever investigation you feel necessary or appropriate before proceeding with any online transaction with any of these third parties.

24. DISPUTE RESOLUTION SECTION

In the unlikely event that we have a legal dispute, here is how the Parties agree to proceed, except where prohibited by applicable law.

Any Subsection in this Dispute Resolution Section that is prohibited by law shall not apply to the users residing in that jurisdiction, including Subsections 24a, 24b, 24c, 24d, and 24e.

24a. INFORMAL DISPUTE RESOLUTION PROCESS

If you are dissatisfied with our Services for any reason, please contact Kampus Konnect Customer Service first so we can try to resolve your concerns without the need of outside assistance. If you choose to pursue a dispute, claim, or controversy against Kampus Konnect, these terms will apply. For purposes of this Dispute Resolution Process and Arbitration Procedures set forth in Section 20, "Kampus Konnect" shall include our affiliates, employees, licensors, and service providers.

Kampus Konnect values its relationship with you and appreciates the mutual benefit realized from informally resolving Disputes. "Dispute" is any dispute, claim, or controversy between you and Kampus Konnect that arises from or relates in any way to this Agreement (including any alleged breach of this Agreement), the Service, or our relationship with you. "Dispute" as used in this Agreement shall have the broadest possible meaning and include claims that arose before the existence of this or any prior Agreement and claims that arise

during the term of this Agreement or after the termination of this Agreement (unless this Agreement is superseded by a subsequent Agreement entered into by you and Kampus Konnect).

If you have a Dispute with Kampus Konnect (“Your Dispute”), before formally pursuing Your Dispute in arbitration or small claims court, you agree to first send a detailed notice (“Notice”) to **Kampus Konnect, Attn: Kampus Konnect, LLC’s Copyright Agent, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA**. However, if Your Dispute includes individual claims of sexual assault or sexual harassment occurring in connection with your use of the Services, then you are not required to send a Notice before pursuing your claims in accordance with Section 22. If Kampus Konnect has a Dispute with you (“Kampus Konnect’s Dispute”), Kampus Konnect agrees to first send a Notice to you at your most recent email address on file with us, or if no email address is on file, other contact information associated with your account.

Your Notice must contain all of the following information:

1. Your full name;
2. Information that enables Kampus Konnect to identify your account, including a picture or screenshot of your profile, your address, mobile phone number, email address, and date of birth you used to register your account if any;
3. A detailed description of your Dispute, including the nature and factual basis of your claim(s) and the relief you are seeking with a corresponding calculation of your alleged damages (if any).

You must personally sign this Notice for it to be effective. Kampus Konnect’s Dispute Notice must likewise set forth a detailed description of Kampus Konnect’s Dispute, which shall include the nature and factual basis of its claim(s) and the relief it is seeking, with a corresponding calculation of our damages (if any).

You and Kampus Konnect agree to then negotiate in good faith in an effort to resolve the Dispute. As part of these good faith negotiations, Kampus Konnect may request a telephone conference with you to discuss Your Dispute, and you agree to personally participate, with your attorney if you’re represented by counsel. Likewise, you may request a telephone conference to discuss Kampus Konnect’s Dispute with you, and Kampus Konnect agrees to have one representative participate. (For the avoidance of doubt, Kampus Konnect’s termination of your account, as set forth in Section 4 above, is not Kampus Konnect’s Dispute with you.)

This informal process should lead to a resolution of the Dispute. However, if the Dispute is not resolved within **60 days** after receipt of a fully completed Notice and the Parties have not otherwise mutually agreed to an extension of this informal dispute resolution time period, you or Kampus Konnect may initiate an arbitration (subject to a Party’s right to elect small claims court as provided below).

Completion of this informal dispute resolution is a condition precedent to filing any demand for arbitration or small claims court action (except for individual claims of sexual assault or sexual harassment occurring in connection with your use of the Services). Failure to do so is a breach of this Agreement. The statute of limitations and any filing fee deadlines will be tolled while you and Kampus Konnect engage in this informal dispute resolution process. Unless prohibited by applicable law, the arbitration provider, **National Arbitration and Mediation (“NAM”)**, shall not accept or administer any demand for arbitration and shall administratively close any arbitration unless the Party bringing such demand for arbitration can certify in writing that the terms and conditions of this informal dispute resolution process were fully satisfied. A court of competent jurisdiction shall have authority to enforce this provision and to enjoin any arbitration proceeding or small claims court action accordingly.

All offers, promises, conduct, and statements made in the course of the informal dispute resolution process by any party, its agents, employees, and attorneys are confidential and not admissible for any purpose in any subsequent proceeding (except to the extent required to certify in writing that the Party met the requirements of this informal dispute resolution process before commencing a NAM arbitration), provided that evidence that is otherwise admissible or discoverable shall not be rendered inadmissible or non-discoverable.

24b. INDIVIDUAL RELIEF: CLASS ACTION AND JURY TRIAL WAIVER
TO THE FULLEST EXTENT ALLOWABLE BY LAW, YOU AND KAMPUS KONNECT EACH WAIVE THE RIGHT TO A JURY TRIAL AND THE RIGHT TO LITIGATE DISPUTES IN COURT IN FAVOR OF INDIVIDUAL ARBITRATION (EXCEPT FOR SMALL CLAIMS COURT OR FOR INDIVIDUAL CLAIMS OF SEXUAL ASSAULT OR SEXUAL HARASSMENT OCCURRING IN CONNECTION WITH YOUR USE OF THE SERVICES, AS PROVIDED HEREIN). YOU AND KAMPUS KONNECT EACH WAIVE THE RIGHT TO FILE OR PARTICIPATE IN A CLASS ACTION AGAINST THE OTHER OR OTHERWISE TO SEEK RELIEF ON A CLASS BASIS, INCLUDING ANY CURRENTLY PENDING ACTIONS AGAINST KAMPUS KONNECT. TO THE FULLEST EXTENT ALLOWABLE BY LAW, THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS, COLLECTIVE, REPRESENTATIVE, CONSOLIDATED, OR PRIVATE ATTORNEY GENERAL BASIS.

THE ARBITRATOR CAN AWARD THE SAME RELIEF AVAILABLE IN COURT PROVIDED THAT THE ARBITRATOR MAY ONLY AWARD FINAL RELIEF (INCLUDING INJUNCTIVE OR DECLARATORY RELIEF) IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE FINAL RELIEF WARRANTED BY THAT INDIVIDUAL PARTY’S CLAIM. THE ARBITRATOR MAY NOT AWARD FINAL RELIEF FOR, AGAINST, OR ON BEHALF OF ANYONE WHO IS NOT A PARTY TO THE ARBITRATION ON A CLASS, COLLECTIVE, REPRESENTATIVE, OR PRIVATE ATTORNEY GENERAL BASIS.

IF A COURT DETERMINES THAT ANY OF THESE PROHIBITIONS IN THIS PARAGRAPH ARE UNENFORCEABLE AS TO A PARTICULAR CLAIM OR REQUEST FOR RELIEF (SUCH AS A REQUEST FOR PUBLIC INJUNCTIVE RELIEF), AND ALL APPEALS OF THAT DECISION ARE AFFIRMED AND SUCH DECISION BECOMES FINAL, THEN YOU AND KAMPUS KONNECT AGREE THAT THAT PARTICULAR CLAIM OR REQUEST FOR RELIEF SHALL PROCEED IN COURT BUT SHALL BE STAYED PENDING INDIVIDUAL ARBITRATION OF THE REMAINING CLAIMS FOR RELIEF THAT YOU HAVE BROUGHT. IF THIS SPECIFIC PARAGRAPH IS FOUND TO BE UNENFORCEABLE, THEN THE ENTIRETY OF THIS ARBITRATION PROVISION (EXCEPT FOR THE JURY TRIAL WAIVER AND THE INFORMAL DISPUTE RESOLUTION PROCESS) SHALL BE NULL AND VOID. THIS PARAGRAPH IS AN ESSENTIAL PART OF THIS ARBITRATION AGREEMENT.

24c. DISPUTE RESOLUTION THROUGH ARBITRATION OR SMALL CLAIMS COURT

Any Dispute (that is not resolved informally by Kampus Konnect Customer Service or as provided under subsection 20 above) shall be exclusively resolved through **BINDING INDIVIDUAL ARBITRATION** except as specifically provided otherwise in this Dispute Resolution Section. Notwithstanding the foregoing, either you or Kampus Konnect may elect to have an individual claim heard in small claims court. If the request to proceed in small claims court is made after an arbitration has been initiated but before an arbitrator has been appointed, such arbitration shall be administratively closed by the arbitration provider (e.g., NAM). Any controversy over the small claims court's jurisdiction shall be exclusively determined by such small claims court. No determinations made by a small claims court shall have preclusive effect in any proceeding involving Kampus Konnect and anyone other than you.

In the event such small claims court specifically determines that it is without jurisdiction to hear the Dispute, you and Kampus Konnect shall arbitrate the Dispute under the terms of this Agreement. All other issues (except as otherwise provided herein) are exclusively for the Arbitrator to decide, including but not limited to scope and enforceability of this Dispute Resolution Section and including questions of arbitrability, any request to proceed in small claims court that is made after an arbitrator has been appointed, and any dispute as to whether either Party is in breach or default of the Dispute Resolution Section or has explicitly or implicitly waived the right to arbitrate. If you or Kampus Konnect challenges the small claims court election in your Dispute, and a court of competent jurisdiction determines that the small claims court election is unenforceable, then such election shall be severed from this Agreement as to your Dispute. However, such court determination shall not be considered or deemed binding or have preclusive effect with respect to any proceeding involving Kampus Konnect and anyone other than you.

Any court proceeding to enforce this Dispute Resolution Section 22, including any proceeding to confirm, modify, or vacate an arbitration award, must be commenced in accordance with Section 24. In the event Dispute Resolution Section 22 is for any reason held to be unenforceable, any litigation against Kampus Konnect (except for small claims court actions) may be commenced only in the federal or state courts located in **Cobb**

County, Georgia. You hereby irrevocably consent to those courts' exercise of personal jurisdiction over you for such purposes and waive any claim that such courts constitute an inconvenient forum.

24d. INDIVIDUAL RELIEF: CLASS ACTION AND JURY TRIAL WAIVER

TO THE FULLEST EXTENT ALLOWABLE BY LAW, YOU AND KAMPUS KONNECT EACH WAIVE THE RIGHT TO A JURY TRIAL AND THE RIGHT TO LITIGATE DISPUTES IN COURT IN FAVOR OF INDIVIDUAL ARBITRATION (EXCEPT FOR SMALL CLAIMS COURT OR FOR INDIVIDUAL CLAIMS OF SEXUAL ASSAULT OR SEXUAL HARASSMENT OCCURRING IN CONNECTION WITH YOUR USE OF THE SERVICES, AS PROVIDED HEREIN). YOU AND KAMPUS KONNECT EACH WAIVE THE RIGHT TO FILE OR PARTICIPATE IN A CLASS ACTION AGAINST THE OTHER OR OTHERWISE TO SEEK RELIEF ON A CLASS BASIS, INCLUDING ANY CURRENTLY PENDING ACTIONS AGAINST KAMPUS KONNECT. TO THE FULLEST EXTENT ALLOWABLE BY LAW, THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS, COLLECTIVE, REPRESENTATIVE, CONSOLIDATED, OR PRIVATE ATTORNEY GENERAL BASIS.

THE ARBITRATOR CAN AWARD THE SAME RELIEF AVAILABLE IN COURT PROVIDED THAT THE ARBITRATOR MAY ONLY AWARD FINAL RELIEF (INCLUDING INJUNCTIVE OR DECLARATORY RELIEF) IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE FINAL RELIEF WARRANTED BY THAT INDIVIDUAL PARTY'S CLAIM. THE ARBITRATOR MAY NOT AWARD FINAL RELIEF FOR, AGAINST, OR ON BEHALF OF ANYONE WHO IS NOT A PARTY TO THE ARBITRATION ON A CLASS, COLLECTIVE, REPRESENTATIVE, OR PRIVATE ATTORNEY GENERAL BASIS.

IF A COURT DETERMINES THAT ANY OF THESE PROHIBITIONS IN THIS PARAGRAPH ARE UNENFORCEABLE AS TO A PARTICULAR CLAIM OR REQUEST FOR RELIEF (SUCH AS A REQUEST FOR PUBLIC INJUNCTIVE RELIEF), AND ALL APPEALS OF THAT DECISION ARE AFFIRMED AND SUCH DECISION BECOMES FINAL, THEN YOU AND KAMPUS KONNECT AGREE THAT THAT PARTICULAR CLAIM OR REQUEST FOR RELIEF SHALL PROCEED IN COURT BUT SHALL BE STAYED PENDING INDIVIDUAL ARBITRATION OF THE REMAINING CLAIMS FOR RELIEF THAT YOU HAVE BROUGHT. IF THIS SPECIFIC PARAGRAPH IS FOUND TO BE UNENFORCEABLE, THEN THE ENTIRETY OF THIS ARBITRATION PROVISION (EXCEPT FOR THE JURY TRIAL WAIVER AND THE INFORMAL DISPUTE RESOLUTION PROCESS) SHALL BE NULL AND VOID. THIS PARAGRAPH IS AN ESSENTIAL PART OF THIS ARBITRATION AGREEMENT.

24f. DISPUTE RESOLUTION THROUGH ARBITRATION OR SMALL CLAIMS COURT

Any Dispute (that is not resolved informally by Kampus Konnect Customer Service or as provided under subsection 20 above) shall be exclusively resolved through **BINDING INDIVIDUAL ARBITRATION** except as specifically provided otherwise in this Dispute Resolution Section. Notwithstanding the foregoing, either you or Kampus Konnect may elect to have an individual claim heard in small claims court. If the request to proceed in

small claims court is made after an arbitration has been initiated but before an arbitrator has been appointed, such arbitration shall be administratively closed by the arbitration provider (e.g., NAM). Any controversy over the small claims court's jurisdiction shall be exclusively determined by such small claims court. No determinations made by a small claims court shall have preclusive effect in any proceeding involving Kampus Konnect and anyone other than you.

In the event such small claims court specifically determines that it is without jurisdiction to hear the Dispute, you and Kampus Konnect shall arbitrate the Dispute under the terms of this Agreement. All other issues (except as otherwise provided herein) are exclusively for the Arbitrator to decide, including but not limited to scope and enforceability of this Dispute Resolution Section and including questions of arbitrability, any request to proceed in small claims court that is made after an arbitrator has been appointed, and any dispute as to whether either Party is in breach or default of the Dispute Resolution Section or has explicitly or implicitly waived the right to arbitrate. If you or Kampus Konnect challenges the small claims court election in your Dispute, and a court of competent jurisdiction determines that the small claims court election is unenforceable, then such election shall be severed from this Agreement as to your Dispute. However, such court determination shall not be considered or deemed binding or have preclusive effect with respect to any proceeding involving Kampus Konnect and anyone other than you.

Any court proceeding to enforce this Dispute Resolution Section 22, including any proceeding to confirm, modify, or vacate an arbitration award, must be commenced in accordance with Section 24. In the event Dispute Resolution Section 22 is for any reason held to be unenforceable, any litigation against Kampus Konnect (except for small claims court actions) may be commenced only in the federal or state courts located in **Cobb County, Georgia**. You hereby irrevocably consent to those courts' exercise of personal jurisdiction over you for such purposes and waive any claim that such courts constitute an inconvenient forum.

24g. INDIVIDUAL ARBITRATION AND MASS ARBITRATION PROTOCOLS

This subsection applies to Disputes that are submitted to **National Arbitration and Mediation ("NAM")** after fully completing the informal dispute resolution process described in Section 20 and when no small claims court election is made by you or Kampus Konnect. Any arbitration between you and Kampus Konnect shall be administered by **NAM** in accordance with NAM's **Comprehensive Dispute Resolution Rules and Procedures ("NAM Rules")** in effect at the time any demand for arbitration is filed, as modified by this Agreement.

For a copy of the NAM Rules, visit [NAM Rules](#) or, contact NAM at: **NAM's National Processing Center, 990 Stewart Avenue, 1st Floor, Garden City, NY 11530** or via email at commercial@namadr.com.

If NAM is unable or unwilling to perform its duties under this Agreement, the Parties shall mutually agree on an alternative administrator that will replace NAM and assume its role consistent with this Agreement. If the Parties are unable to agree, they will petition a court of competent jurisdiction to appoint an arbitration provider.

Arbitration Procedures:

1. **Commencing an Arbitration**– To initiate arbitration, you or Kampus Konnect must send a **Demand for Arbitration** to NAM, describing the claim(s) and request for relief in detail. A copy must also be sent to:
 - **Kampus Konnect, LLC, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA** within 7 days of delivery to NAM.
1. **Fees**– The payment of NAM fees shall be governed by the NAM Rules, except when fees are reallocated by the Arbitrator following a determination that a Party breached this Agreement or as permitted by law. Kampus Konnect may consider financial hardship requests regarding consumer filing fees.
2. **The Arbitrator**– The arbitration shall be conducted by a **single, neutral arbitrator**. If a hearing is elected, it shall take place near your residence. The Arbitrator shall follow this Agreement, modifying only if strictly necessary to ensure a fundamentally fair process.
3. **Dispositive Motions**– The Arbitrator has authority to consider dispositive motions based on pleadings or summary judgment motions filed within defined timeframes.
4. **Discovery**– Each Party may:
 - (a) Serve up to five requests for relevant, non-privileged documents from the other Party.
 - (b) Request that the other Party provide verified responses to no more than five relevant interrogatories (including subparts).

Unless both Parties agree otherwise, no other forms of discovery (including depositions) may be utilized. Any such discovery requests must be served on the other Party within 21 days after the Claim Arbitrator's appointment. The responding Party shall provide the requesting Party with all responsive, non-privileged documents, responses signed by the Party themselves to the requested interrogatories, and/or any objections to the requests within 30 days after receipt of the requests. In the event of an objection to any discovery request, 30 days after the Claim Arbitrator resolves the dispute.

If either Party requests that the Claim Arbitrator consider a dispositive motion on the pleadings, discovery deadlines shall be extended until 30 days following the Claim Arbitrator's final decision on such dispositive motion. If the Parties cannot agree on a dispute about discovery, the matter shall be submitted promptly to the Claim Arbitrator for resolution. The burden of establishing good cause for any additional discovery is on the moving Party.

1. **Confidentiality**– Upon either Party’s request, the Arbitrator will issue an order requiring that confidential information of either Party disclosed during the arbitration (whether in documents or orally) may not be used or disclosed except in connection with the arbitration or a proceeding to enforce the arbitration award. Any permitted court filing of confidential information must be done under seal.
2. **Arbitration Hearing**– You and Kampus Konnect are entitled to a fair evidentiary hearing before the Claim Arbitrator. Arbitration proceedings are usually simpler, less costly, and more streamlined than trials and other judicial proceedings. The Parties agree to waive all oral hearings and instead submit all disputes to the Claim Arbitrator for an award based on written submissions unless a Party requests an oral hearing within 10 days after the Respondent files a response.
 - If an oral evidentiary hearing is requested, both Parties must personally attend the hearing, regardless of whether either Party has retained counsel. Failure to personally attend the hearing, without a continuance ordered by the Claim Arbitrator for good cause, will result in a default judgment taken against that Party.
3. **Arbitration Award**– Regardless of the format of the arbitration, the Claim Arbitrator shall provide a reasoned decision, in writing, within 30 days after the hearing or, if no hearing is held, within 30 days after any rebuttal or supplemental statements are due. The decision must clearly specify the relief, if any, awarded and contain a brief statement of the reasons for the award. The arbitration award is binding only between you and Kampus Konnect and will not have any preclusive effect in another arbitration or proceeding that involves a different Party. The Claim Arbitrator may, however, choose to consider rulings from other arbitrations involving a different Party.
 - The Arbitrator may award fees and costs as provided by the NAM Rules or to the extent such fees and costs could be awarded in court. This includes but is not limited to the ability of the Arbitrator to award fees and costs if the Arbitrator determines that a claim or defense is frivolous, was brought for an improper purpose, for the purpose of harassment, or in bad faith.
4. **Offer of Settlement**– The Respondent may but is not obligated to, make a written settlement offer to the opposing Party at any time before the evidentiary hearing or before a dispositive motion is granted. The amount or terms of any settlement offer may not be disclosed to the Claim Arbitrator until after the Claim Arbitrator issues an award. If the award is issued in the opposing Party’s favor but is less than the Respondent’s settlement offer, or if the award favors the Respondent, the opposing Party must pay the Respondent’s costs incurred after the offer was made, including any attorney’s fees.
5. **Mass Filing**– If, at any time, 25 or more similar demands for arbitration are asserted against Kampus Konnect by the same or coordinated counsel or entities (“Mass

Filing”), the additional protocols set forth in NAM’s Mass Filing Supplemental Dispute Resolution Rules and Procedures (“NAM’s Mass Filing Rules”) shall apply.

- If your Demand for Arbitration falls within this definition, you agree that your Dispute shall be subject to the additional protocols under this Mass Filing subsection.
- NAM’s Mass Filing Rules will apply if NAM determines, at its sole discretion, that your Dispute is part of a Mass Filing. Either you or Kampus Konnect may elect in writing for the application of NAM’s Mass Filing Rules and related fee schedule.

Bellwether Proceedings; Bellwether proceedings are encouraged by courts and arbitration administrators when there are multiple disputes involving similar claims against the same or related parties. For the first set of bellwether proceedings, counsel for the Mass Filings claimants (including you) and counsel for Kampus Konnect shall each select 15 Demands for Arbitration (30 total) to proceed, and no more than those 30 arbitrations shall be filed, processed, adjudicated, or pending at such time, with each of the 30 individual arbitrations presided over by a different Claim Arbitrator. During this time, no other Demands for Arbitration that are part of the Mass Filings may be filed, processed, adjudicated, or pending. If the Parties are unable to resolve the remaining Demands for Arbitration after the first set of bellwether proceedings are arbitrated or otherwise resolved, then the Parties will continue to engage in the bellwether proceedings for an additional four (4) rounds, increasing the amount of Demands for Arbitration selected by counsel for each Party by five (5) with each round, so that during the second round, counsel for the Claimants and counsel for Kampus Konnect shall each select an additional 20 Demands for Arbitration (40 total), in the third round, 25 each (50 total), in the fourth round, 30 each (60 total), and in the fifth round 35 each (70 total). Within each round, each of the individual arbitrations is to be presided over by a different Claim Arbitrator, and during these additional rounds of the bellwether proceedings, no other Demands for Arbitration that are part of the Mass Filings may be filed, processed, or adjudicated once selected by the Procedural Arbitrator. Following the first round of bellwether proceedings, but before the second round of bellwether proceedings, counsel for the Parties shall participate in a global mediation, before a retired federal or state-court judge (unless the Parties agree otherwise), with Kampus Konnect to pay the mediator’s fees.

Following the second, third, fourth, and fifth rounds of bellwether proceedings, counsel for both parties should discuss additional mediation and seek out opportunities to resolve the remaining Demands for Arbitration, but will only proceed with mediation upon consent of counsel for all Parties.

If the Parties are unable to resolve the remaining Demands for Arbitration after the fifth set of bellwether proceedings are arbitrated or otherwise resolved, and the Parties decide to not continue with additional rounds of bellwether proceedings, then counsel for the Claimants and counsel for Kampus Konnect shall discuss with NAM a fair process for individually adjudicating the remaining Demands for Arbitration. Under

this process, the Procedural Arbitrator will make the final decision on the number of Demands for Arbitration that can proceed individually at any time, as well as a method for selecting which Demands for Arbitration will proceed, taking into account the number of individual arbitrations that counsel for Claimants and counsel for Kampus Konnect are able to reasonably manage at the same time, as well as the number of individual arbitrations that NAM is able to administer. A Demand for Arbitration that was not included in the bellwethering process will only be deemed filed, processed, or adjudicated once selected by the Procedural Arbitrator. At any time after the first set of Demands for Arbitration are resolved (30 Demands for Arbitration total), the Parties may agree to forgo the bellwether proceedings for any additional Demands for Arbitration deemed to be part of the Mass Filings. Fees associated with a Demand for Arbitration included in the Mass Filings, including fees owed by Kampus Konnect and the Claimants (including you), shall only be due after the Demand for Arbitration is chosen to proceed as part of a set of bellwether proceedings, or after being selected by the Procedural Arbitrator to proceed upon completion of the bellwether proceedings, and therefore properly designated for filing, processing, and adjudication. The Parties are encouraged to meet and confer throughout this process regarding ways to streamline the proceedings, including discussion of potential ways to increase the number of Demands for Arbitration to be adjudicated in sets of staged bellwether proceedings. Either Party may negotiate with NAM as to reducing and deferring fees and streamlining procedures. If you are a Mass Filing claimant, any applicable statute of limitations (or other applicable limitations period) shall be tolled beginning when you initiate the informal dispute resolution process set forth in subsection 15a of the Agreement, and if the first Mass Filings' Demands for Arbitration that are chosen for the initial set of bellwether proceedings have been filed, your claims will remain tolled until your Demand for Arbitration is either selected by counsel for the Parties in the bellwether proceedings or selected by the Procedural Arbitrator following completion of the bellwether proceedings. A court of competent jurisdiction located in a venue allowed under Section 17 of the Agreement shall have the power to enforce this subsection.

1. You and Kampus Konnect agree that we each value the integrity and efficiency of the arbitration and small claims court process and wish to employ the process for the fair resolution of genuine and sincere disputes between us. You and Kampus Konnect acknowledge and agree to act in good faith to ensure the fair resolution of genuine and sincere Disputes. The Parties further agree that application of these Mass Filings procedures have been reasonably designed to result in an efficient and fair adjudication of such cases.

24h. FUTURE CHANGES AND RETROACTIVE APPLICATION

This Dispute Resolution Section 15 applies to all Disputes between the Parties, including for any claims that accrued against you or Kampus Konnect prior to the time of your consent to this Agreement and to any claims that accrue against you or Kampus Konnect after your consent to this Agreement. Notwithstanding any provision in this Agreement to

the contrary, you may elect to opt out of the retroactive application of this Dispute Resolution Section 15 as to claims that have accrued against you or against Kampus Konnect prior to the time of your consent to this Agreement. You may opt out by sending us written notice, within 30 days of the time you consent to this Agreement, to the following email address: contact@Kampuskonnect2.com. Please do not direct any customer support inquiries contact@Kampuskonnect2.com, as they will not be addressed; such inquiries should be directed to Customer Service at contact@Kampuskonnect2.com. You must include information sufficient to identify your account(s), such as the email address or phone number associated with your account(s), and should include a statement that you are opting out of the retroactive application of this Dispute Resolution Section 15. Please note: if you opt out of the retroactive application of this Dispute Resolution Section 15, you will still be subject to and bound by any Dispute Resolution Sections and Arbitration Procedures you previously agreed to, including any arbitration provisions, class action waivers, and retroactive application sections. Also, regardless of whether you opt out of the retroactive application of these changes, the Parties will resolve any claims that accrue against you or Kampus Konnect after your consent to this Agreement in accordance with this Dispute Resolution Section.

Terms & Conditions (4 of 4)

25. MASS FILINGS

If, at any time, **30 or more** similar demands for arbitration are asserted against Kampus Konnect or related parties by the same or coordinated counsel or entities, or if Kampus Konnect asserts **30 or more similar** demands for arbitration or counterclaims against similarly-situated parties within a **60-day period**, the additional protocols below shall apply:

- **Acknowledgment of Mass Filing Protocols**– If either party files a demand for arbitration fitting the definition of a Mass Filing, both parties agree that the arbitration shall be subject to the additional protocols set forth in this section. If the parties disagree about whether a series of filings qualifies as a Mass Filing, the arbitration provider shall resolve the dispute. Both parties acknowledge that resolution may be delayed and that any applicable statute of limitations shall be tolled from the time of filing until the resolution of bellwether proceedings.
- **Bellwether Arbitrations**– Courts and arbitration administrators encourage bellwether proceedings when multiple disputes involve similar claims. The parties shall select **ten** individual arbitration claims (**five per side**) as **Initial Test Cases** to proceed to arbitration. Only the Initial Test Cases shall be filed with the arbitrator, and all other claims shall be held in abeyance. This means that filing fees will only be paid for the Initial Test Cases. Filing fees and arbitrator consideration for all other demands in a Mass Filing will remain in abeyance, and neither party shall be required to pay filing fees for non-bellwether arbitrations. If any party files non-bellwether arbitrations, the arbitration provider shall hold those demands in abeyance pending resolution of the Initial Test Cases. Unless claims are resolved earlier or the schedule is extended, arbitrators will render a final award for the Initial Test Cases within **120 days** of the initial pre-hearing conference.

- **Global Mediation**– After resolution of the Initial Test Cases, the parties agree to engage in a **global mediation** of all remaining individual arbitration claims in the Mass Filing, deferring any filing costs associated with non-Initial Test Cases until mediation concludes. After the final awards are issued in the Initial Test Cases, the mediator and the parties shall have **90 days** to develop a resolution methodology and make a settlement offer for the outstanding cases. If mediation does not resolve the claims, either party may opt out of arbitration and proceed to court. **Notice of opt-out must be provided within 60 days** of the close of Global Mediation. If no opt-out notice is given, remaining arbitrations will proceed under this Agreement’s **Batch Arbitration** provision.
- **Batch Arbitration** – If a Mass Filing is not resolved through Bellwether Arbitration and Global Mediation, the arbitration provider will administer the remaining claims as **Batch Arbitration**, processing them in **batches of 100 claims**, with:
 1. **One arbitrator assigned per batch**
 2. **One set of filing and administrative fees per batch per side**
 3. **One procedural calendar and hearing per batch**
 4. **One final award per batch**

If the arbitration provider refuses to administer Batch Arbitration under this structure, its mass arbitration fee schedule shall apply.

- **Enforcement of Subsection**– A **court of competent jurisdiction** in an allowed venue under **Section 18** of these Terms shall have the authority to enforce this section.
- **Batch Arbitration**– To increase the efficiency of arbitration administration and resolution, if a Mass Filing is not resolved through Bellwether Arbitration and Global Mediation, the arbitration provider will:
 1. **Administer the remaining arbitration demands in batches of 100 claims per batch**
 2. **Appoint one arbitrator for each batch**
 3. **Provide for the resolution of each batch as a single consolidated arbitration** with:
 - One set of filing and administrative fees per side per batch
 - One procedural calendar and hearing (if any) per batch
 - One final award per batch

If the arbitration provider refuses to administer Batch Arbitration under this structure, its mass arbitration fee schedule shall apply.

- **Enforcement of Subsection** – A **court of competent jurisdiction** in an allowed venue under **Section 18** of these Terms shall have the authority to enforce this section.

26. OFFER OF JUDGMENT

At least **14 days before** the date set for the arbitration hearing, any party may serve a **written offer** to settle on specified terms. If the offer is not accepted and the other party

fails to obtain a more favorable award, that party shall not recover any post-offer costs and shall pay the offering party's costs from the time of the offer.

27. OPT-OUT OPTION

Updates to Kampus Konnect's Terms do not provide a new opportunity to opt out of arbitration if you previously agreed to a prior version containing an arbitration provision and did not validly opt-out.

- **Previous or Existing Users**– If you previously agreed to arbitrate, you may reject this updated Arbitration Agreement by opting out using the method below. However, you will remain bound by the most recent prior version of the Arbitration Agreement. Existing users who do not opt out of this updated Arbitration Agreement will be bound by it, including for disputes arising before these Terms take effect. Arbitration demands filed **before** the effective date of these Terms will remain subject to the prior version of the Arbitration Agreement.
- **New Users**– Users who create a Kampus Konnect account for the first time **on or after December 1, 2025**, may opt out of this Arbitration Agreement.
- **Method of Opt-Out** – To opt out, send written notice to contact@kampuskonnect.com within **31 days** of becoming subject to this Arbitration Agreement. Your notice must include:
 - Your name
 - Kampus Konnect username (if applicable)
 - The email address and/or phone number used for your account
 - A clear statement that you are opting out of the Arbitration Agreement

Opting out **does not** affect any other part of the Terms or any agreements between you and Kampus Konnect. It also does not affect any other arbitration agreements you may have now or in the future with us.

28. SEVERABILITY

If any part of this Arbitration Agreement is found to be **invalid or unenforceable**, that part shall be severed, and the remainder of the Arbitration Agreement shall remain in effect. If a court finds that any provision prevents the exercise of a non-waivable right to **public injunctive relief**, then that specific dispute may be litigated in court, but all other disputes shall remain subject to arbitration.

29. SURVIVAL OF AGREEMENT

This Arbitration Agreement will **continue to apply even** after your relationship with Kampus Konnect has ended.

30. USE OF THIRD-PARTY INTEGRATIONS

If you use features in our App or services provided by affiliates or sub-consultants, you will be subject to their terms of service, which may include an arbitration clause and a **waiver of class action rights**. If you do not agree to their Terms of Service, you should not use those features within our App.

31. TERMINATION AND REMEDIES

These Terms commence on the date you accept them (as described in the preamble) and continue until terminated in accordance with the terms herein.

You can delete your Account at any time by logging into the App, going to the **“Settings”** tab (the gear icon), and following the instructions to terminate your account. Please note that if you delete your Account, your subscription will continue until the end of the subscription period for which applicable fees have been paid, and you will not be entitled to a refund except as stated in **Section 6**. In addition to deleting your account, you will also need to cancel/manage any recurring subscriptions purchased via a **Third-Party Store** (e.g., iTunes, Google Play) to avoid additional billing

If Kampus Konnect determines, in its sole discretion, that you have breached any portion of these Terms, misused the App, or otherwise demonstrated conduct deemed inappropriate or unlawful (whether on or off the App), Kampus Konnect reserves the right to:

- **(a)** Warn you via email (to any email addresses you have provided to Kampus Konnect);
- **(b)** Delete your User Content;
- **(c)** Discontinue your Account;
- **(d)** Discontinue your subscription(s) without refund;
- **(e)** Notify and/or fully cooperate with the proper law enforcement authorities for further action; and/or
- **(f)** Pursue any other action deemed appropriate.

You agree that all terminations for cause shall be made at Kampus Konnect’s sole discretion and that Kampus Konnect shall not be liable to you or any third party for any termination of your Account.

Termination of these Terms or your Account includes the removal of access to your Account and all related information and content associated with or inside your Account.

If your account is terminated by you or Kampus Konnect for any reason, all provisions of these Terms which by their nature should survive shall remain in effect, including, without limitation, the **Arbitration Agreement, ownership provisions, warranty disclaimers, and limitations of liability**. Your information will be maintained and deleted in accordance with our **Privacy Policy**.

32. TERM CHANGES

As Kampus Konnect grows, we might have to make changes to these Terms. We reserve the right to modify, amend, or change the Terms at any time (a **“Change”**). If we do this, the **Changes will be posted on this page** and the **Effective Date of the updates** will be indicated at the bottom of the Terms. In certain circumstances, we may send you an email notifying you of a Change. You may also be required to agree to Changes explicitly before continuing to use the App.

You should **regularly check this page** for notice of any Changes. Your **continued use of Kampus Konnect following any Change constitutes** your acceptance of the Change, and you will be legally bound by the updated Terms. If you do **not** accept any Changes, you must **stop using Kampus Konnect immediately**.

33. ADDITIONAL TERMS

- **Severability**– If any provision of these Terms is declared **illegal, invalid, or unenforceable** by a court of competent jurisdiction, that provision shall be severed and deleted, and the remaining Terms shall **survive** and remain binding.
- **No Waiver**– Failure or delay in exercising any right, power, or privilege under these Terms does not operate as a waiver of such right, nor does it preclude further exercise of that right.
- **Legal Compliance**– You represent and warrant that:
 1. You **are not** located in a country subject to a U.S. Government embargo or designated as a **terrorist-supporting country**;
 2. You **are not** listed on any **U.S. Government list of prohibited or restricted parties**.
- **Global Data Transfer**– Kampus Konnect operates globally, meaning your personal data may be **transferred and stored** in multiple countries, including the United States. If you reside in a country with **data protection laws**, your data may not have the same protections as in your home country. By using Kampus Konnect, you **consent** to the transfer, storage, and processing of your personal data across these jurisdictions.
- **Third-Party Link** – The App may contain **links to third-party websites or resources**. You acknowledge and agree that:
 1. Kampus Konnect is **not responsible** for the availability or accuracy of an third-party sites;
 2. Kampus Konnect does **not endorse** third-party content, products, or services.
 3. Framing, in-line linking, or other association with the App is **prohibited** without prior written approval.

34. GOVERNING LAW AND FORUM

These Terms, and any disputes arising under them, are governed by the **laws of Georgia, U.S.A.**, without regard to conflict of law principles. The **Federal Arbitration Act** governs the Dispute Resolution Process outlined in **Section 15**.

Unless otherwise required by **mandatory local law**, all claims **not submitted to arbitration** and any challenges to arbitration enforceability shall be litigated **exclusively in the federal or state courts of Cobb County, Georgia**. You **waive any objection** based on inconvenient forum and agree that these courts have **personal jurisdiction over** you.

You further agree **not to file or participate in a class action** against Kampus Konnect.

35. VENUE/FORUM SELECTION

To the fullest extent allowable by law, any claims that are not arbitrated for any reason, must be litigated in Cobb County, Georgia (except for claims filed in small claims court);

Except where prohibited by law and except for claims that are heard in a small claims court as set forth in Section 15, any claims arising out of or relating to this Agreement (including any challenges to the class action waiver provision in subsection 15b), to our Services, or to your relationship with Kampus Konnect that for whatever reason are not required to be arbitrated or filed in small claims court, will be litigated exclusively in the federal or state courts located in Cobb County, Georgia, U.S.A. You and Kampus Konnect consent to the exercise of personal jurisdiction of courts in the State of Georgia and waive any claim that such courts constitute an inconvenient forum.

36. INDEMNITY BY YOU

You agree to indemnify Kampus Konnect if a claim is made against Kampus Konnect due to your actions;

Where permitted by law, you agree, to the extent permitted under applicable law, to indemnify, defend, and hold harmless Kampus Konnect, our affiliates, and their and our respective officers, directors, agents, and employees from and against any and all complaints, demands, claims, damages, losses, costs, liabilities, and expenses, including attorney's fees, due to, arising out of, or relating in any way to your access to or use of our Services, Your Content, your conduct toward other users, or your breach of this Agreement. SOME JURISDICTIONS DO NOT ALLOW INDEMNIFICATION, SO SOME OR ALL OF THIS SECTION MAY NOT APPLY TO YOU.

37. ELECTRONIC COMMUNICATIONS

The communications between you and Kampus Konnect may occur via electronic means, including when you use the App, send Kampus Konnect emails, or when Kampus Konnect posts notices in the App or communicates via email. For contractual purposes:

- **(a)** You consent to receive communications from Kampus Konnect in electronic form;
- **(b)** You agree that all terms, conditions, notices, disclosures, and other communications provided electronically satisfy any legal requirement that such communications be in writing.

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The foregoing does not affect your statutory rights, including but not limited to rights under the **Electronic Signatures in Global and National Commerce Act (15 U.S.C. Sec. 7001 et. seq.)**.

Term Changes

As Kampus Konnect grows, we might have to make changes to these Terms, with that being said we reserve the right to modify, amend, or change the Terms at any time (a "Change"). If

we do this then the Changes will be posted on this page and we will indicate the Effective Date of the updates at the bottom of the Terms. In certain circumstances, we may send an email to you notifying you of a Change. It's also possible that we might ask you to agree to our Changes, but we'll let you know. You should regularly check this page for notice of any Changes – we want our users to be as informed as possible.

Your continued use of Kampus Konnect following any Change constitutes your acceptance of the Change and you will be legally bound by the new updated Terms. If you do not accept any Changes to the Terms, you should stop using Kampus Konnect immediately.

Additional items:

If, for any reason, any of the Terms are declared illegal, invalid, or otherwise unenforceable by a court of competent jurisdiction, then to the extent that term is illegal, invalid, or unenforceable, it shall be severed and deleted from the Terms and the remainder of the Terms shall survive, remain in full force and effect and continue to be binding and enforceable.

No failure or delay in exercising any right, power, or privilege under the Terms shall operate as a waiver of such right or acceptance of any variation of the Terms, and nor shall any single or partial exercise by either party of any right, power or privilege preclude any further exercise of the right or the exercise of any other right, power or privilege.

You represent and warrant that:

1. You are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a “terrorist supporting” country; and
2. You are not listed on any U.S. Government list of prohibited or restricted parties.

By using the App, you agree and acknowledge that Kampus Konnect is a global app operating through servers located in a number of countries around the world, including the United States. If you live in a country with data protection laws, the storage of your personal data may not provide you with the same protections as you enjoy in your country of residence. By submitting your personal information, by choosing to upgrade the services you use, or by making use of the applications available on Kampus Konnect, you agree to the transfer of your personal information to, and storage and processing of your personal information in, any such countries and destinations.

The App may contain links to third-party websites or resources. In such cases, you acknowledge and agree that we are not responsible or liable for:

1. The availability or accuracy of such websites or resources; or
2. The content, products, or services on or available from such websites or resources.

Links to such websites or resources do not imply any endorsement. You acknowledge sole responsibility for and assume all risk arising from your use of any such websites or resources. Framing, in-line linking, or other methods of association with the App are expressly prohibited without first obtaining our prior written approval.

These Terms, and any rights and licenses granted hereunder, may not be transferred or assigned by you but may be assigned by us without restriction.

In the event there is a discrepancy between this English language version and any translated copies of the Terms, the English version shall prevail.

If you have any questions, complaints, or claims with respect to the App, please contact us at contact@KampusKonnnect.com.

38. ACCEPTANCE OF TERMS

By using our Services, you accept the Terms of this Agreement.

By using our Services, whether through a mobile device, mobile application, or computer, you agree to be bound by (i) these Terms, which we may amend from time to time, (ii) our Privacy Policy, Cookie Policy, Community Guidelines, and Dating Safety Tips, and (iii) any Additional Terms Upon Purchase. If you do not accept and agree to be bound by all of the terms of this Agreement, you are not entitled to use our Services.

All pronouns and any variations thereof shall be deemed to refer to the masculine, feminine, neuter, singular, or plural as the identity of the entities or persons referred to may require.

39. ENTIRE AGREEMENT

This Agreement supersedes any previous agreements or representations.

These Terms, along with our Privacy Policy, Cookie Policy, Community Guidelines, Dating Safety Tips, and any Additional Terms Upon Purchase, contain the entire agreement between you and Kampus Konnect regarding the use of our Services. These Terms supersede all previous agreements, representations, and arrangements between us, whether written or oral. If any provision of these Terms is held invalid, illegal, or otherwise unenforceable, the remainder of the Terms shall continue in full force and effect. The failure of Kampus Konnect to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.

You agree that your Kampus Konnect account is non-transferable, and all of your rights to your account and its content terminate upon your death unless otherwise provided by law. Any rights and licenses granted under these Terms may not be transferred or assigned by you but may be assigned by us without restriction. No agency, partnership, joint venture, fiduciary, or other special relationship or employment is created as a result of these Terms, and you may not make any representations on behalf of or bind Kampus Konnect in any manner.

40. SPECIAL STATE TERMS

Special terms apply in **Arizona, California, Colorado, Connecticut, Illinois, Iowa, Minnesota, New York, North Carolina, Ohio, Rhode Island, and Wisconsin.**

For subscribers residing in New York:

- The Services do not guarantee any number of "referrals"—rather, the functionality of the Services allows subscribers to view as many profiles as they choose.
- Upon written notice delivered to Kampus Konnect, LLC, **1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA**, subscribers may place their subscription on hold for up to **one year**.
- How your information is used and how you may access it is set forth in **Section 5** and our **Privacy Policy**.
- You may review the **New York Dating Service Consumer Bill of Rights** here.

For subscribers residing in North Carolina:

- You may review the **North Carolina Buyer's Rights** here.

For subscribers residing in Illinois, New York, North Carolina, and Ohio:

- Our Services are widely available in the United States. If you believe you have moved outside a location where we provide the Services, please contact us in writing at **Kampus Konnect, LLC, 1400 Veterans Memorial Hwy, Suite 134 - #562, Mableton, GA 30126, USA**, and we will work with you to provide alternative services or a refund.

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For subscribers residing in Arizona, California, Colorado, Connecticut, Illinois, Iowa, Minnesota, New York, North Carolina, Ohio, Rhode Island, and Wisconsin:

- **Your Right to Cancel** – You may cancel your subscription **without penalty or obligation** at any time **prior to midnight of the third business day** following the date you subscribed.
- **Death or Disability Refunds** – If you pass away before the end of your subscription period, your estate shall be entitled to a refund of the portion of any payment made for the subscription which is allocable to the period after your death. If you become disabled (such that you are unable to use our Services) before the end of your subscription period, you shall be entitled to a refund of the portion of any payment made for the subscription which is allocable to the period after your disability, by providing notice to Kampus Konnect as described in **Section 8**.

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41. KAMPUS KONNECT, LLC

These Terms constitute a **binding legal agreement between** you as a user (“you”) and Kampus Konnect, LLC (“we” or “us”).

Effective Date

The Terms were last updated on: **December 1, 2025**.

Kampus Konnect

Contact us at: contact@Kampuskonnnect2.com

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